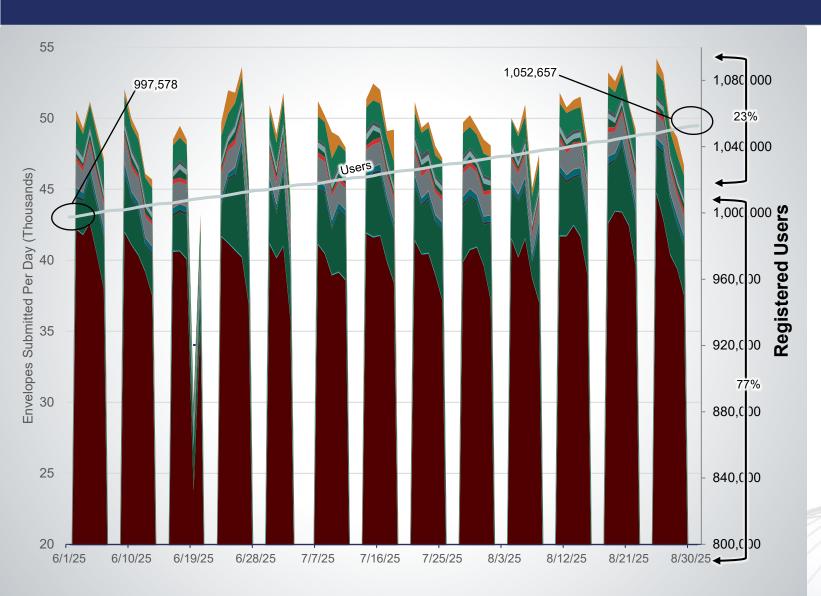


# **Program Status Update**

JCIT Meeting Sept. 12, 2025

## Transaction Volume: 6/1/25 to 8/31/25





### **Program Continues to Thrive**

- Over 1 million user accounts created to-date
- Avg ~50K filings and ~\$1.3M fees processed daily
- State-provided filing portal accounted for ~77% of the filing volume across the state

### **JP Update**

- 248 precincts across 56 counties live
  - 21 out of "Top 22" counties live with one or more JP precinct
- 6 active/pending engagements



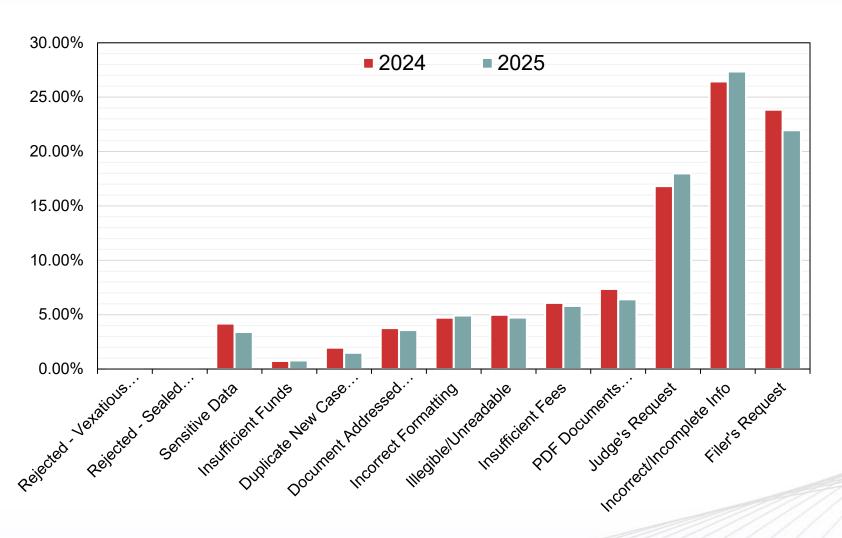
# Return for Correction Rates – Market Comparison

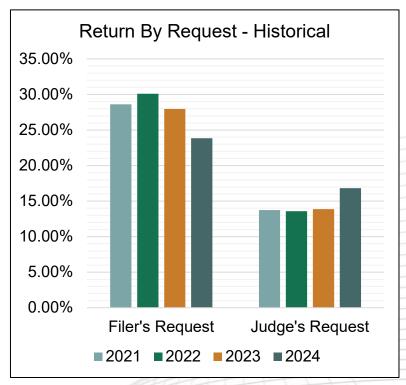




# Return for Correction Rates by Return Reason







\*2025 data through 8/31/25

# Return for Correction Rates – Comparison



## County and District Courts



Top 10 Case Types by Return Rate\*

Case Type	Total	Returned	Return Rate	% of Category
Debt/Contract - Debt Collection	1,601,936	115,627	7.22%	68.44%
Motor Vehicle Accident	717,087	38,323	5.34%	72.09%
Divorce with Children	426,196	39,282	9.22%	68.38%
Other Civil	265,197	25,077	9.46%	63.07%
Debt/Contract - Other	248,940	19,139	7.69%	10.64%
Debt/Contract - Consumer/DTPA	224,997	12,995	5.78%	9.61%
Child Protection	204,762	7,672	3.75%	49.14%
Tax Delinquency	204,381	5,658	2.77%	67.42%
Divorce without Children	194,227	22,290	11.48%	31.16%
Independent Administration	184,696	23,295	12.61%	43.87%

## **Justice Courts**



Top 10 Case Types by Return Rate\*

Case Type	Total	Returned	Return Rate	% of Category
Debt/Contract - Debt Collection	1,282,978	75,650	5.90%	81.18%
Evictions - Residential	139,846	20,362	14.56%	8.85%
Small Claims	63,226	10,013	15.84%	94.86%
Debt/Contract - Other	109,466	4,762	4.35%	6.93%
Occupational Driver's License	3,779	568	15.03%	97.75%
Debt/Contract - Consumer/DTPA	21,610	464	2.15%	1.37%
Repair and Remedy	881	380	43.13%	1.32%
Other Civil	1,194	313	26.21%	1.79%
Evictions - Commercial	2,035	302	14.84%	0.13%
Garnishment	747	189	25.30%	1.12%

\*Limited to case types with 500+ filings during previous 6 months

# eFileTexas Self Help Progress



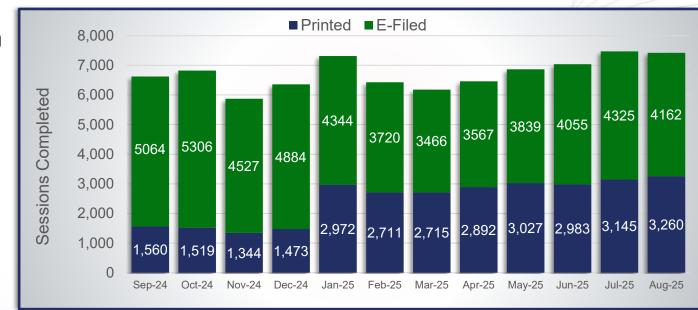
## **Summary**

- 46 interviews currently available across
   Texas
- 8 interviews currently integrated with eFileTexas
- eFileTexas Self Help average completion rate continues to improve



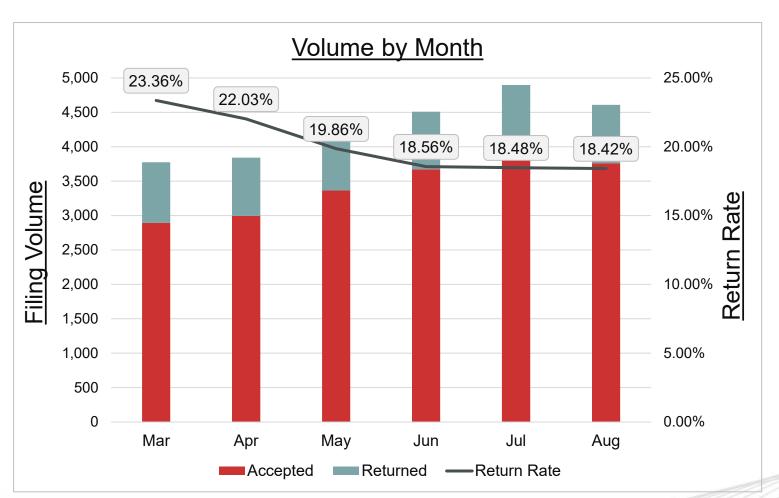
## Top Counties by Sessions Completed (YTD)

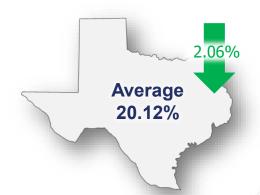
City	Sessions	City	Sessions
Tarrant	12,692	Denton	2,399
Dallas	5,995	Bexar	1,978
Travis	5,775	El Paso	1,916
Harris	5,125	Williamson	1,911
Collin	4,588	Fort Bend	1,574



# Guide & File – Return Rates – Last 6 Months





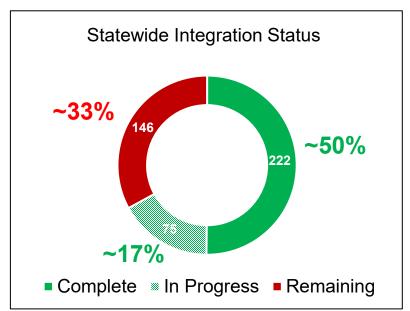


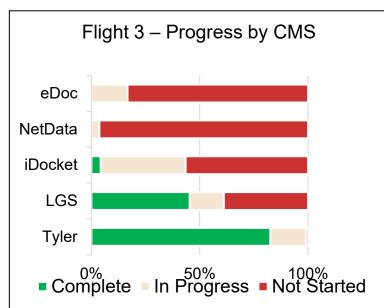
Case Type	Returned	Return Rate	% of OGF Vol.
Evictions - Residential	2,033	12.61%	62.39%
Name Change	945	46.30%	7.90%
Small Claims	940	24.50%	14.85%
Divorce without Children	531	31.64%	6.50%
Protective Order	487	49.34%	3.82%

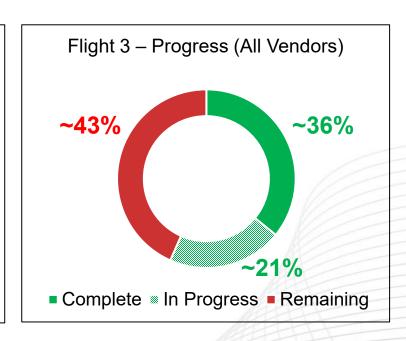
Return Reason Description	% Used		
Incorrect/Incomplete Info	44.97%		
Judge's Request	15.86%		
Filer's Request	15.28%		
Insufficient Fees	5.61%		
Document Addressed to Wrong Clerk/Location	5.12%		

# ReSearchTX – Integration Mandate









## Risks:

- eDoc and NetData have not successfully launched a clerk's office in production.
- Several NetData counties require integration with eFIle to be integrated with re:SearchTX.
- Several clerks have needed assistance from OCA to configure security in their CMS.
- Several clerks are in the middle of a CMS conversion.

## Out with the old...





#### **Court Information**

\*\*IMPORTANT NOTICE\*\* - THIS PORTAL WILL BE CLOSED DOWN STARTING MONDAY 9/15/2025\*\*\*.

This portal will no longer be available starting September 15. Access and support for this portal will be disabled at that time. Please use the new portal located HERE.

Colorado County is transitioning to a new case management system on September 22, 2025. eFilings submitted between the CLOSE OF BUSINESS @ 4:00PM on Thursday September 18th and Sunday September 21st could experience a processing delay. If your filing requires immediate review, please submit your filing in person to the District Clerk's Office or County Clerk's Office Colorado County, Offices during normal business hours. If you have any questions, please contact the county office at: District Clerk 979-732-2536 or County Clerk Office at 979-732-2155.

#### **Actions**





#### Self Help

Need Help? eFileTexas SelfHelp (for filers who don't have a lawyer)







## HTML5 Filer site will be shut down on **9/15 (Monday)**

- Users will be automatically redirected to Tyler's "new" EFSP site
- Redirects can be rolled back if issues occur

## Tyler's "New" EFSP filer site:

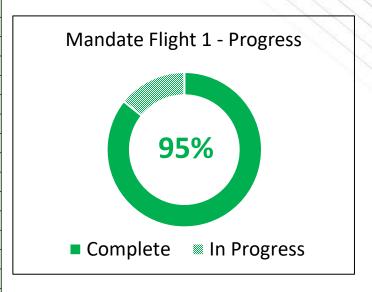
- ➤ In production use for ~4 years
- ➤ Currently receives ~48% of filing volume
- > ECF5 compliant
- Recent, major performance overhaul
- All new features built on EFSP platform, such as Bulk Filing



# **Appendix**

# Re:SearchTX – Integration Mandate (Flight 1)

<b>Mandatory Date</b>	County/Office	Kickoff	<b>Security Mappings</b>	Stage Connected	Stage Operational	<b>Solution Validation</b>	Non-Criminal Go-Live
3/31/2025	Harris DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Harris CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Dallas CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
3/31/2025	Tarrant DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Tarrant CC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Bexar CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Travis CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Collin CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Denton CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
3/31/2025	Hidalgo CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	El Paso CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Fort Bend CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Montgomery CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Williamson CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Cameron CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Brazoria CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Bell CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Nueces CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Galveston CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Lubbock CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Webb CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	McLennan CC/DC	Complete	Complete	Complete	Complete	TBD	TBD
12/1/2024	Jefferson CC/DC	Complete	Complete	Complete	Complete	Complete	Complete

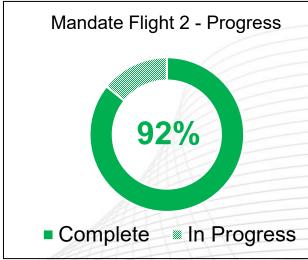




# Re:SearchTX – Integration Mandate (Flight 2)



Mandatory Date	County/Office	Vendor	Kickoff	Security Mappings	Stage Connected	Stage Operational	Solution Validation	Non-Criminal Go-Live
3/1/2025	Hays CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Brazos CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Smith CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Ellis CC/DC	LGS	Complete	Complete	Complete	Complete	Complete	Complete
3/31/2025	Johnson CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Guadalupe CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/10/2025	Midland CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Ector CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Comal CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Parker CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Kaufman CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Taylor CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Randall CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Grayson CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Wichita CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Gregg CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Tom Green CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Potter CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Rockwall CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Hunt CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Bastrop CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Bowie CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Liberty CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Victoria CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Angelina CC/DC	Tyler	Complete	TBD	TBD	TBD	TBD	TBD
3/1/2025	Orange CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/31/2025	Coryell CC/DC	eDoc	Complete	Complete	Complete	Complete	TBD	TBD
3/1/2025	Henderson CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Walker CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Harrison CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	San Patricio CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Wise CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Starr CC/DC	iDocket	Complete	Complete	Complete	Complete	Complete	Complete
3/31/2025	Nacogdoches CC/DC	NetData	Complete	Complete	Complete	Complete	9/30/2025	10/1/2025
3/1/2025	Hood CC/DC	Tyler	Complete	Complete	Complete	Complete	Complete	Complete



# Re:SearchTX Integration Mandate



#### Supreme Court of Texas

Misc. Docket No. 24-9030

Final Approval of Amendments to Texas Rules of Civil Procedure 21, 165a, 239a, 246, 297, 298, 299, 299a, and 306a; Texas Rule of Appellate Procedure 9.2; and Rule 2.7 of the Statewide Rules Governing Electronic Filing in Criminal Cases

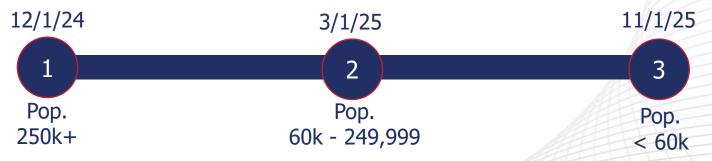
#### ORDERED that

- On September 8, 2023, in Misc. Dkt. No. 23-9071, the Court preliminarily approved amendments to Texas Rules of Civil Procedure 21, 165a, 239a, 246, 297, 298, 299, 299a, and 306a; Texas Rule of Appellate Procedure 9.2; and Rule 2.7 of the Statewide Rules Governing Electronic Filing in Criminal Cases, effective immediately. The Court invited public comment and directed the Judicial Committee on Information Technology ("JCIT") to study and make recommendations on copyring court orders, notices, and other documents in civil cases to re:SearchTX.
- The comment period expired on January 1, 2024. JCIT submitted its recommendations on March 5, 2024. Those recommendations are attached as Exhibit 1 to this Order.
- Following the comment period and the receipt of JCIT's recommendations, the Court made revisions to the rules. Those revisions are shown in redline. This Order incorporates the revisions and contains the final version of the amended rules. effective immediately.
- This Order also mandates district and county clerks to integrate their local case
  management systems with re:SearchTX. Integration will be mandatory according
  to the following implementation schedule based on the counties' 2020 Federal
  Census population:
  - Courts in counties with a population of 250,000 or more October 1, 2024;
  - Courts in counties with a population of 60,000 to 249,999 March 1, 2025;
  - Courts in counties with a population less than 60,000 November 1, 2025.

## re:SearchTX Integration Mandate

- Requires all counties to be integrated with civil case types
- Criminal case types can be included, but are optional
- Recently updated to reflect 12/1/24 mandate date for phase 1

## **Mandated Flights**



## **Free Case Alerts**

- Attorney of Record and Parties can now receive free case alerts on their cases
- Attorney and Parties may opt out of all case alerts, or on a case-by-case basis