# EXAM REGISTRATION IN THE ONLINE SYSTEM

The screen prints below reflect how to register for the exam in the online system.

### \* Go to your program's home page

*Note:* you'll see the *Guide to Using the Online System (pdf), and* other *slide shows* as well.

Click on the big, red button to "Access the JBCC Certification, Registration & Licensing System"

### JBCC Online Certification, Registration & Licensing System

#### Important:

If you get a message saying your data already exists in the online system, **do not create another profile**. If you do not recall your login credentials, please do one of the following:

- 1. Click the "Forgot Login/Password" link and follow the instructions accordingly, or
- 2. Contact us at courtinterpreters@txcourts.gov so a licensing specialist can assist you.



### **Online System Resources**

- Guide to Using the Online System (pdf)
- Watch How to Apply for Renewal- Slideshow (pdf)
- Watch How to Apply for CE Approval Online-Slideshow (pdf)

## In the System, click the tab for your program. (i.e., court reporters, guardians, court interpreters, or process servers)

#### Texas Office of Court Administration Judicial Branch Certification Commission (JBCC)



**Online Certification and Licensing System** 

	Guardians	Court Reporters	Process Servers	Court Interpreters
USER LOGIN	Welcome to t	he online licensi	ng and certificati	on system for Texa
Login Name		Judicial Branch C	Certification Com	mission
Password				
Forgot Login/Password	n The Licensed Court In provide interpretation information on certific the IBCC website, bit	terpreters program te is in a court room for cation requirements, s	ests, licenses, and reg individuals who do no statutes, rules, policies (/ibcc/licensed-court-i	ulates those individuals t speak English. For mor s and standards, please hterpreters/
Password is case sensitive.		pi,, minickeour eorgo		
	Existing Licensee			
	Existing Individuals/F	irms registered with S	State Click Here to cre	ate online profile.
SITE LINKS	First Time Applica	nt		
To Soorch for Licensed Court	To apply for New Cert	ification: Click Here		
Interpreter : Click Here	Continuing Educat	tion Course Provid	ler	
To search for an approved Continu	uing If you are a Continuir	ng Education Course p	provider and need a co	ourse approval: Click Her
Education Course for Court Interpreter : Click Here				
For any questions please contact u	us We accept: V/S		A CARLON CONTRACTOR	
at <u>courtinterpreters@txcourts.gov</u>				
Here	<b>`</b>			

### In the "User Login" section, Enter your Login Name and Password, then click Login.

Texa Judicial Br	s Office of Co anch Certific	ourt Adminis ation Comm	stration ission (JBCC)	)	A
On	line Certification	n and Licensing	System		
	Guardians	Court Reporters	Process Servers	Court Interpreters	]
Login Name Password Forgot Login/Password Login Password is case sensitive.	The Licensed Court in etatic Click Here ite, h Existing Licensee Existing Individuals/	the online licensi Judicial Branch C Interpreters program to ons in a court room for fication requirements, s ttp://www.txcourts.gov e 'Firms registered with S	ests, licenses, and reg individuals who do no statutes, rules, policies v/jbcc/licensed-court-in	on system for Texa mission ulates those individuals of t speak English. For more and standards, please of interpreters/	s who e /isit
SITE LINKS To Search for Licensed Court Interpreter : Click Here To search for an approved Continuing Education Course for Court Interpreter : Click Here	First Time Applic To apply for New Ce Continuing Educa If you are a Continu	ant rtification: Click Here ation Course Provid ing Education Course p	<b>ler</b> provider and need a co	urse approval: Click Her	e
For any questions please contact us at <u>courtinterpreters@txcourts.gov</u> . For more information, please Click Here	We accept: 7				

### Click "Apply for Exam" on the What Do You Want to Do menu

#### **Contact Information**

Name: BLUE BEETLE 1234 MARVEL WAY, AUSTIN, TX 78701 Phone #: 512-555-5555 Email: <u>COURTINTERPRETERS@TXCOURTS.GOV</u>

 WHAT DO YOU WANT TO DO?

 View Pending Online Application(s)

 Renew

 Apply for Exam
 ← Click Here

 Apply for New Certification

 Print Receipt

 General Fee Remittance

 Pay Invoice(s)

 Change of Endorsement

 CE Approval Request

 Track CE

 Change Name

 Change Password

 Update Profile

On the "Application Type" page, select the exam you are registering for, then click "Next". Note: You must pass the written exam before you can take the oral exam; therefore, you cannot apply for the oral exam prior to passing the written exam.



### **<u>Personal Information tab</u>**:

# For "Fee Waiver Criteria", select:

\* Military Applicant, or \* Not Applicable *(if you're not an eligible military applicant).* 

Fee Waiver Requirements for Military Applicants. (You must meet 1 of the 2 below):

1. Hold a current court interpreter license issue by another state with requirements substantially equivalent to Texas, or

Click "Next"

2. Held a TX court interpreter license within 5 years preceding the date of your application.



### **Address Information tab:** Complete all fields with a red asterisk, then click **Next** on the screen below:







<u>Additional Information tab</u>. Enter the Examination Requested Date (i.e., the date listed on our website). Select your reason for testing: Initial Licensure, Re-take Exam, Upgrade a

License, or Adding a Language.



### **Questions tab**. Answer each question on this page.



<u>Attestation tab</u>. Check the designated box. Enter your name (i.e., the applicant's name), <u>tab over</u> and enter the date, then <u>tab over</u> to the **Submit Application** button and hit **Enter** to click on it.



### Hit the **"Pay Now"** button to be taken to the payment portal.

#### Fee Detail

To complete the online application process, you must pay any required fees. If you press 'Submit' and skip payment of fees, your application will

not be received by the JBCC until the fees are paid online. You cannot apply online and pay by mail.

Fee Details	
Exam Enrollment Fee	\$100.00
Texas.gov Price*	\$102.51
* This service is provided by Texas.gov, the official website of Texas. The price of this service includes funds that support the ongoing operations and of Texas.gov, which is provided by a third party in partnership with the State.	enhancements

Do NOT push the "Pay Now" button more than once.

Do not push the go back arrow using your browser. To review or update your application information click on "Edit Application".

Failure to comply with these instructions may result in multiple charges.



Enter your name and the <u>billing address currently on file with the credit card</u> <u>company</u> of the cardholder. Click "**Next**". FYI: if the information does not match, the payment will not go through, and you won't be able to submit your application.

1 Payment Type 2 Customer	r Info 3 Payment	4 Submit Payment	City * S	State *	Transaction Summary
Payment			Austin 🕑 ZIP/Postal Code *	TX - Texas 🗸	Fee(Exam Registration Request for Court Interpreter (Written)) \$102.51
Payment Type		× .	78701		Texas.gov Price 🍘 \$102.51
Cı	redit/Debit Card		Phone Number * 5125555555		Nood Holp?
Customer Information			Email * 🧿		Please complete the Customer Information Section
Country * United States	~	Complete all required fields [ * ]	COURTINTERPRETERS@TXCOURTS.()		
First Name *	Last Name *				
Blue	Beetle				
Address *					
1234 Marvel Way				Next 🔰 🧲	- Click Here
Address 2			Payment Information		
City *	State *		Canad		
Austin	TX - Texas	~	Cancer		

### Enter the name and <u>credit card information of</u> the cardholder. Click "**Next**".

1 Payment Type 2 Customer Info 3 Paym	ent 4 Submit Payment		Comulate all required fields [*]	
		Credit Card Number * 🍘	Credit Card Type	Transaction Summary
Payment				
Payment Tune				Fee(Exam Registration Request for Court Interpreter (Written))
rayment type	✓	Expiration Month *	Expiration Year *	Texas.gov Price 🍘 \$102.51
Credit/Debit Card		Select a Month	Select a Year 🗸	
		Security Code * 🍘		
Customer Information	× .			Need Help?
	Edit			Please enter the address currently on file with your
Address     Phone Number       Blue Beetle     512555555       1234 Marvel Way     Austin, TX 78701	r	Name on Credit Card *	]	credit card company below
Country Email Address				
Receipt Email	Addresses	Vayment Address is the same as C	Customer Information *	
		_		
Payment Information	× .		Next <b>&gt;</b>	← Click Here
	Edit			
Credit Card Name on Cred Visa Blue Beetle Exp.	lit Card	Cancel		

# Check the "**I'm not a robot**" box, follow any instructions that pop up, then click "**Submit Payment**".

1 Payment Type	Customer Info 3 Payment	4 Submit Payment	$\bigcirc$		
Payment			Address Blue Beetle 1234 Marvel Way Austin, TX 78701	Phone Number 5125555555	Transaction
Payment Type		× .	Country United States	Email Address COURTINTERPRETERS@TXCOURTS.GOV	Fee(Exam Registrati Court Interp
	Credit/Debit Card			Receipt Email Addresses	Texas.g/
			Payment Information	¥.	
Customer Information		× .	10.005	Edit	Need Help?
Address	Phone Number	Edit	Credit Card Visa ****6781 Exp. 03/2028	Name on Credit Card Blue Beetle	Review payment information and Payment Method here if complete, select Make Paym
Blue Beetle 1234 Marvel Way Austin, TX 78701	5125555555		Verification		printable receipt at the end of payment transaction.
Country United States	Email Address COURTINTERPRETERS	@TXCOURTS.GOV	i'm not a robot		
	Receipt Email Addresses				
Payment Information		× .	Cancel	Submit Payment	<mark>lick Here</mark>

### You'll see the message below as your payment is being processed.



After your payment is processed, you'll be taken to the **Confirmation** page of your application. From here you should print your payment receipt and application summary for your records, then click "**Return to Home**"

#### Exam Registration Request for Court Interpreter (Written) Submitted

#### Confirmation

YOUR APPLICATION HAS BEEN SUBMITTED. YOU WILL RECEIVE AN AUTOMATED EMAIL WHEN YOUR APPLICATION HAS BEEN APPROVED.

Thank you for using our online services. Your **Exam Registration Request for Court Interpreter (Written)** has been submitted. Your online transaction number is **266423**. Use this transaction number for any future communication with us. We will review your application and if we need any additional information; we will contact you.

To View/Print payment receipt: <u>Click Here</u>

To View/Print application summary: <u>Click Here</u>

Check	hecklist											
Item #	Certification Type	Item	View/Attach	Item Status								
1	All	Additional Supporting Documents. (Optional)	Documents (0)	N/A								



Click "View Pending Online Application(s)" on your home page menu. You'll be able to see the application you just submitted. This is how you confirm receipt. This is where you'll be able to track the application status. In the Current Step column, the status "Review by State" will be reflected. Applications remain pending until the application is approved. When the application is processed, you'll be sent an automated email confirmation advising the application has been received, and when it's approved, and the application will no longer show up on this page. Check your inbox (and spam folder) for this correspondence.

Contact Information	Pending / Incomplete Online Application(s)									
Name: BLUE BEETLE 1234 MARVEL WAY, AUSTIN, TX 78701 Phone #: 512-555-5555 Email: <u>COURTINTERPRETERS@TXCOURTS.GOV</u>				renung	/ Incomplete		,		Return To Hom	
WHAT DO YOU WANT TO DO?	Pending / Incomp	lete Onlin	ne Application(	5)						
View Pending Online Application Click Her	e				-	_				
Renew	Application Type	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action	Application Status	
Apply for Exam	Exam Registration									
Apply for New Certification	Request for Court	Online	266423	06/25/2024	Review by State	Application Summary	View Details		Received by State	
Print Receipt	Interpreter						e company and a sub-	Withdraw		
General Fee Remittance	(Written)									
Pay Invoice(s)	Application for New									
Change of Endorsement	Licensed Court	Online	266422	06/24/2024	Review by State	Application Summary	View Details		Received by State	
CE Approval Request	Interpreter							Withdraw		
Track CE										
Change Name										
Change Password										

Update Profile

### If you want to verify the certificate you uploaded was attached, on the **View Pending Online Application(s)** page, click on the **"View Details**" link.

Pending / Incomplete Online Application(s)

**Return To Home** 

Pending / Incomple	ete Onlin	e Application(s	5)	_	_	_	-	_
Application Type	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action	Application Status
Exam Registration Request for Court Interpreter (Written)	Online	266423	06/25/2024	Review by State	Application Summary	View Details <mark></mark>	Click He	ere <sup>eceived</sup> by State
Application for New Licensed Court Interpreter	Online	266422	06/24/2024	Review by State	Application Summary	View Details	Withdraw	Received by State

On this page, you can see your application's status, as well as track its progress from start to finish. The Application Status will change as your application goes through the review process. Simply hover your mouse over the status to see descriptive text which tells you what the status means, as shown in the screenshot below when the mouse was hovered over the Received by State status.

								Paturn To Home	
ending / Incompl	ete Onlin	e Application(	5)	_	_	_		Keturn To Home	
Application Type	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action	Application Status	
Exam Registration Request for Court Interpreter	Online	266423	06/25/2024	Review by State	Application Summary	View Details	Your applic	Received by State ation has been received and is	pending review by
(Written) Application for New Licensed Court	Online	266422	06/24/2024	Review by State	Application Summary	View Details	Withdraw	Received by State	

#### Pending / Incomplete Online Application(s)

#### Return To Home ← Click Here

ending / Incomplete Online Application(s)													
Application Type	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action	Application Status					
Exam Registration Request for Court Interpreter (Written)	Online	266423	06/25/2024	Review by State	Application Summary	View Details	Withdraw	Received by State					
Application for New Licensed Court Interpreter	Online	266422	06/24/2024	Review by State	Application Summary	View Details	Withdraw	Received by State					

Once on the home page of your profile, to logout, simply click **Logout** next to your name in the top corner of the screen.