

For Immediate Release: January 19, 2021

Texas Office of Court Administration Signs New eFiling Contract

Tyler Technologies will support Electronic Filing through 2027

AUSTIN – The Office of Court Administration (OCA) announced today that it has signed a new contract with Tyler Technologies to continue <u>eFileTexas</u> through 2027. The contract is valued at \$98 million over the next five years and features major upgrades to the current system to benefit clerks, attorneys, litigants, and staff. Even with the enhanced features, OCA was able to negotiate the same rate it has paid for electronic filing since eFileTexas went online in 2013.

eFileTexas is a mandatory uniform electronic legal filing system that serves Texas' 254 counties. All civil and criminal cases in the state's appellate, district, county and probate courts are required to be eFiled. The system has more than 425,000 registered users and has eliminated more than 420 million pages of paper since it was implemented. The system also includes researchTX, a statewide document search portal that contains nearly 80 million indexed documents.

"We've achieved a great deal of success for our courts through the use of eFileTexas," said David Slayton, Administrative Director of OCA. "Electronic filing has been key to the Texas Judiciary's ability to overcome disasters from hurricanes, to the COVID-19 pandemic, and to a ransomware attack. Through all of these disasters, our courts have remained open and operational, and that is due in large part to eFileTexas. It is a crucial function of our judicial system, and I am excited to continue to improve the system with new upgrades and features for our court community."

The upgraded features that will go online when the new contract begins in 2022 include:

- Self-service administrative tools
- Robust reporting capabilities for both program administrators and clerks at the local level
- Metrics and analytics tool for courts and clerks to see filing trends and staff issues
- Improved filing experience for users with more upfront document checks reducing the number of filings returned for correction
- Ability to upload and transmit additional file formats



"It has been exciting to see the Texas OCA's transformation to becoming paperless since the beginning of our partnership with them," said Terry Derrick, general manager of eSolutions for Tyler. "We're very pleased to continue to provide our advanced electronic filing solution to the state, bringing efficiencies to its court processes and helping them improve access to justice for all constituents."

eFileTexas is one of the most successful IT projects in Texas government history. It is the largest mandatory electronic court filing system in the U.S. and has been a model for other states to follow.

The new contract was awarded after an extensive procurement process that began in December 2018, with a Request for Offer released in April 2020. Tyler Technologies was selected among several competitive bids. OCA will have the option to extend the terms of the contract through 2032.

Contact:

Megan LaVoie
Director of Public Affairs
Texas Office of Court Administration
Megan.LaVoie@TXCourts.gov
512.971.3854

###