Status Update
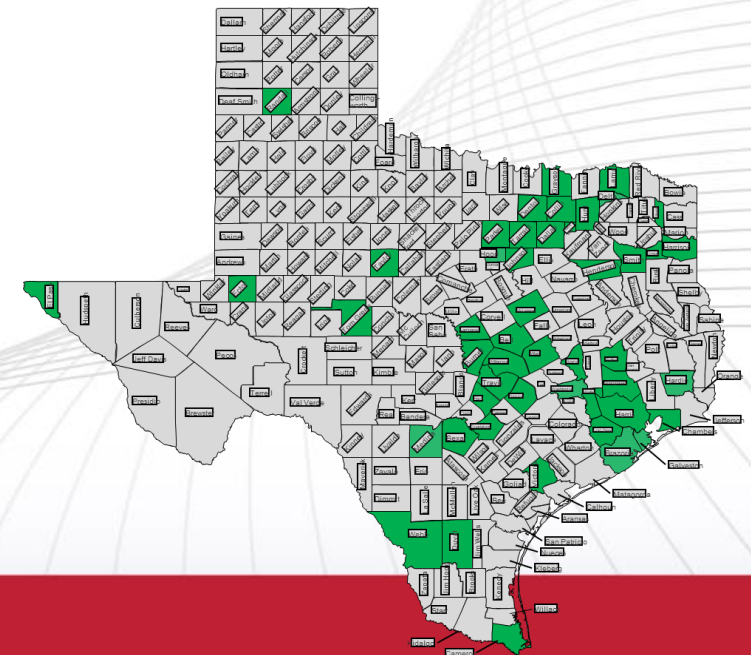
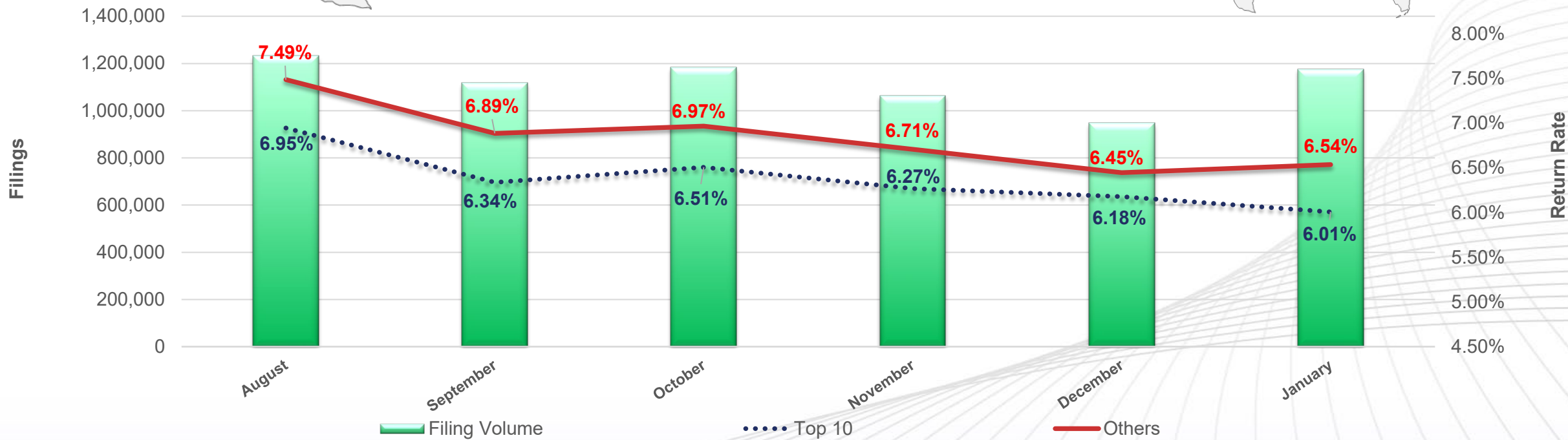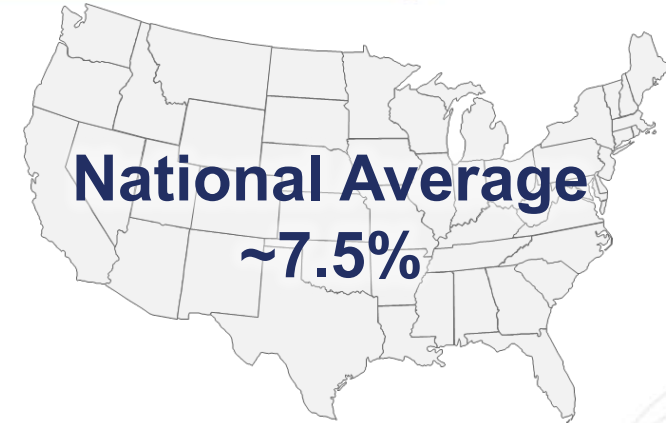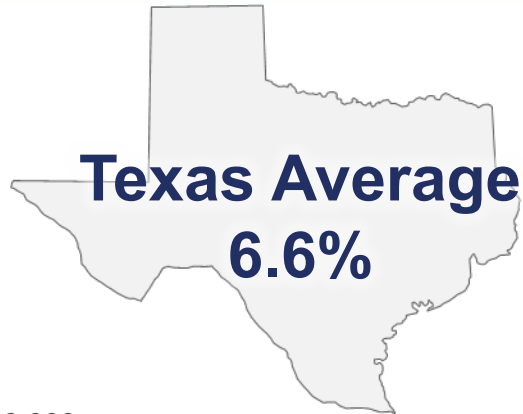JCIT Meeting
February 9, 2024
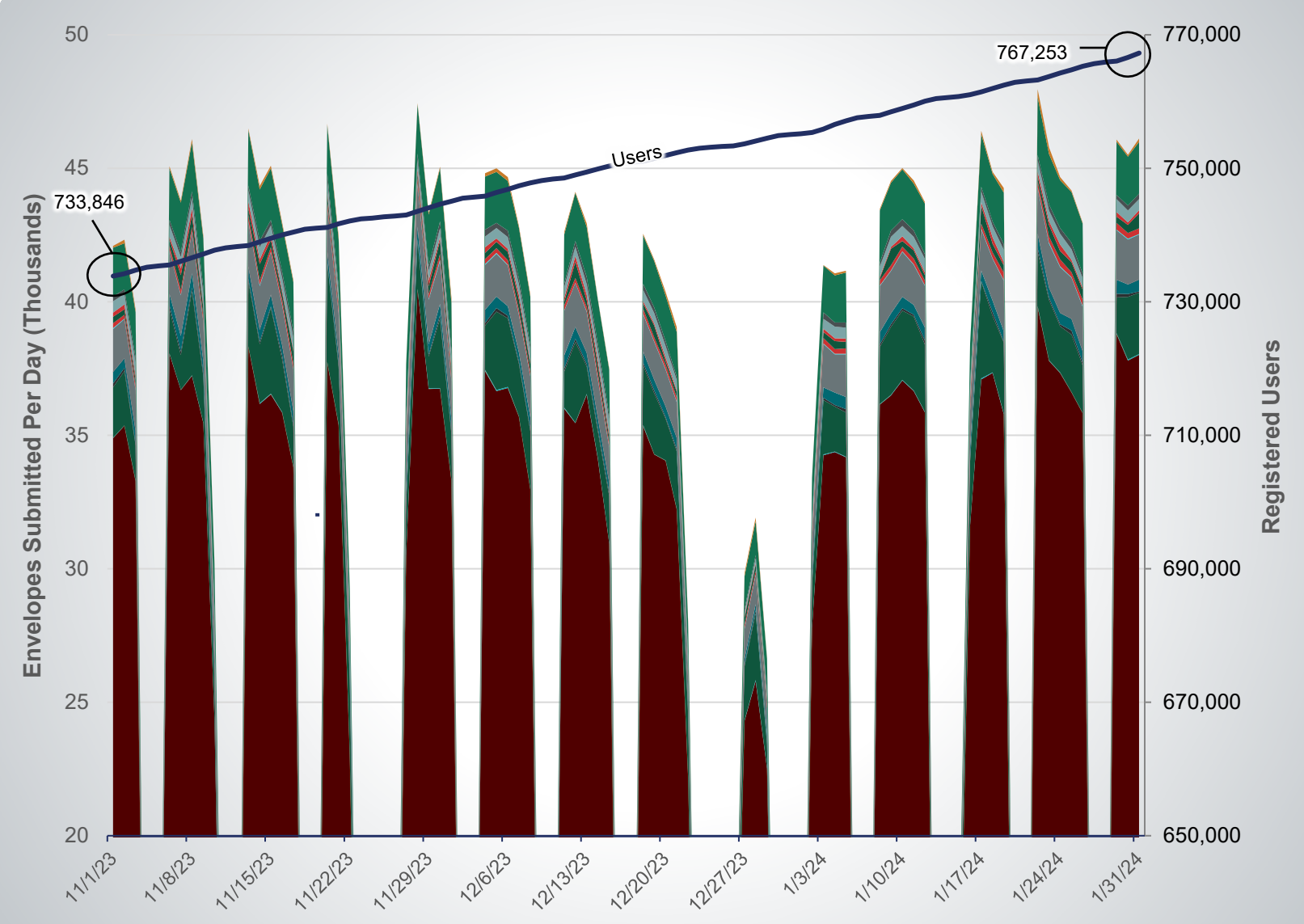
Program Continues to Thrive

- 767k+ user accounts created to date
- Avg ~45K filings and ~$1.3M fees processed daily
- State-provided filing portal still manages ~80% of the filing volume across the state

JP Update

- 197 precincts across 51 counties live
  - *21 out of "Top 22" counties live with one or more JP precinct*

- 7 active/pending engagements

Return for Correction Rates – Market Comparison

Texas Average 6.6%

National Average ~7.5%

Chart data (Return Rate):

Month	Others	Top 10	Filing Volume label
August	7.49%	6.95%	
September	6.89%	6.34%	
October	6.97%	6.51%	
November	6.71%	6.27%	
December	6.45%	6.18%	
January	6.54%	6.01%	

Legend: Filing Volume — Top 10 — Others

*Tracking of top 10 counties (in population) began in September 2018

Return for Correction Rates – Comparison

County and District Courts

Average 7.12%
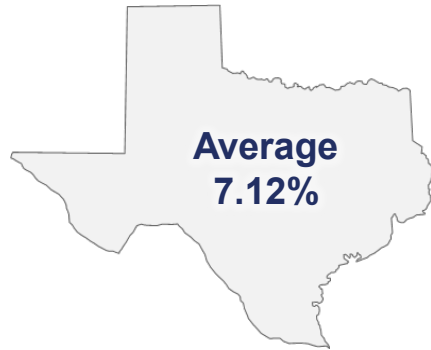
Top 10 Case Types by Return Rate*

Case Type	Return rate
Name Change	28.53%
Non-Disclosure	24.16%
Small Estate Proceedings	22.92%
Annulment without Children	22.75%
Occupational Driver's License	22.52%
Habeas Corpus	17.41%
Evictions - Residential	17.21%
Register Foreign Judgment	16.50%
Child Support	16.22%
Foreign Judgement	15.92%

*Limited to case types with 1,000+ filings during timeframe

Justice Courts

Average 6.25%
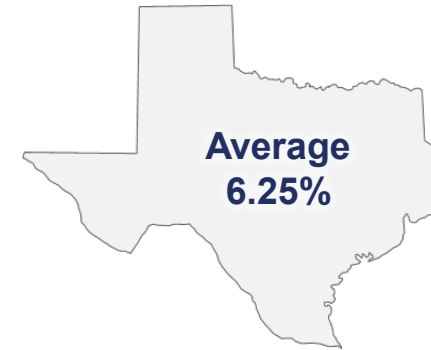
Top 10 Case Types by Return Rate*

CaseType	Return Rate
Other Civil	29.08%
Occupational Driver's License	17.21%
Evictions - Residential	15.00%
Small Claims	10.75%
Evictions - Commercial	8.03%
Truancy	7.72%
Debt/Contract - Other	5.30%
Debt/Contract - Debt Collection	4.75%
Debt/Contract - Consumer/DTPA	3.21%
Debt/Contract - Debt/Contract	2.59%

*Limited to case types with 500+ filings during timeframe
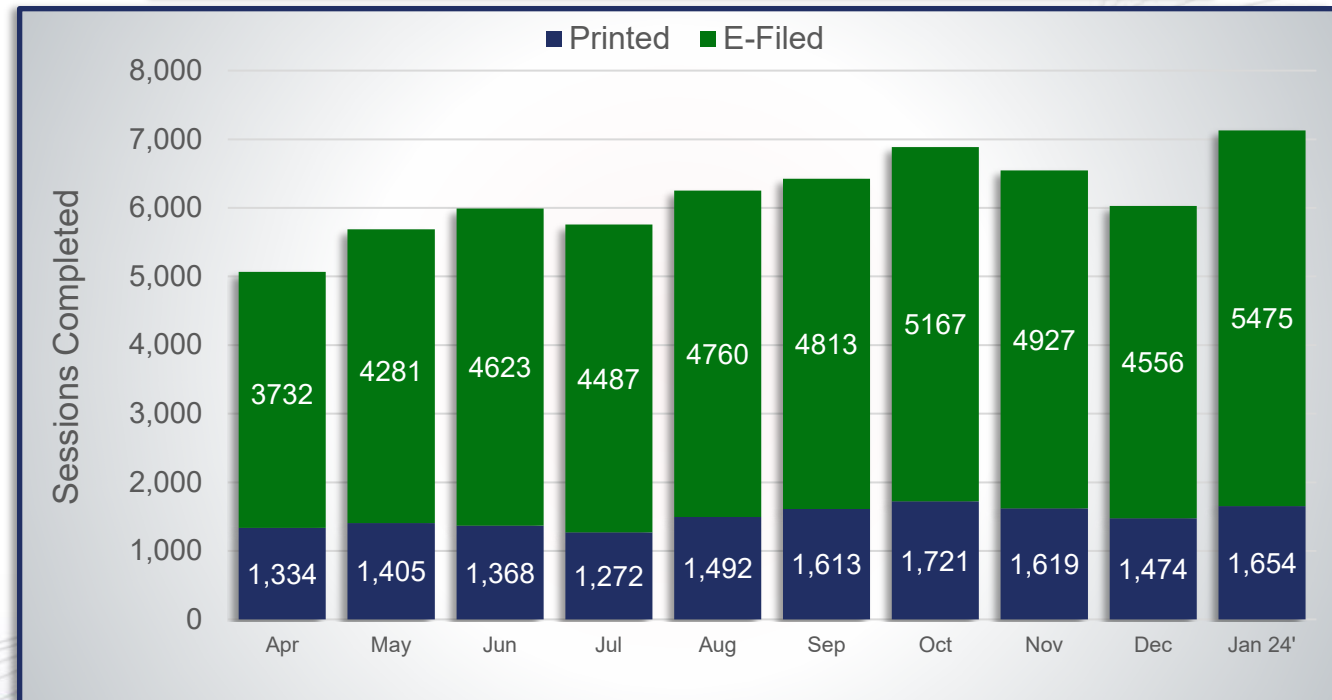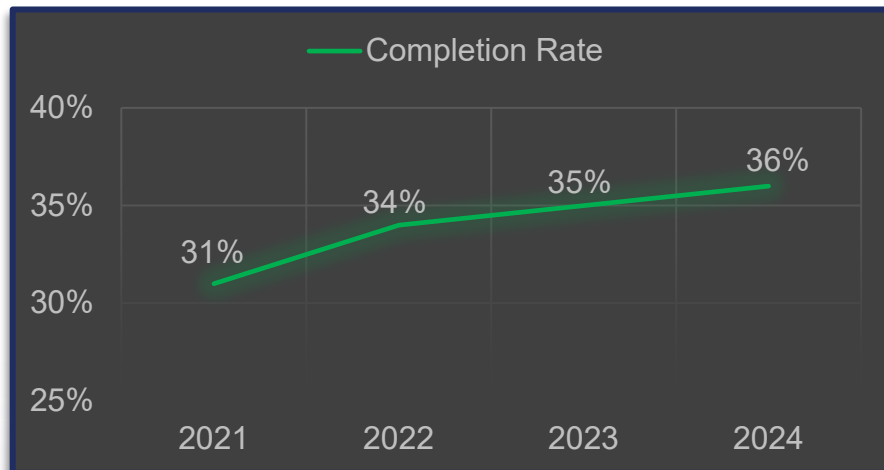
eFileTexas Self Help Progress

Summary

- **45 interviews** currently available across Texas

- **7 interviews currently integrated** with eFileTexas

- **eFileTexas Self Help average completion rate continues to improve**

Top Counties by Sessions Completed (YTD)

City	Sessions	City	Sessions
Tarrant	1,698	Dallas	618
Harris	746	Denton	297
Travis	638	Williamson	290
Travis	638	Bexar	259
Collin	619	Fort Bend	256

re:SearchTX Update

Users (bar chart)

Date	Total Users
2023-01	83,989
2023-04	87,429
2023-07	91,048
2023-10	95,310
2024-01	96,898

15.4% YoY

Legend
- Clerks
- Judges
- Attorneys
- Registered Users

re:SearchTX™
Empowered by Tyler Technologies
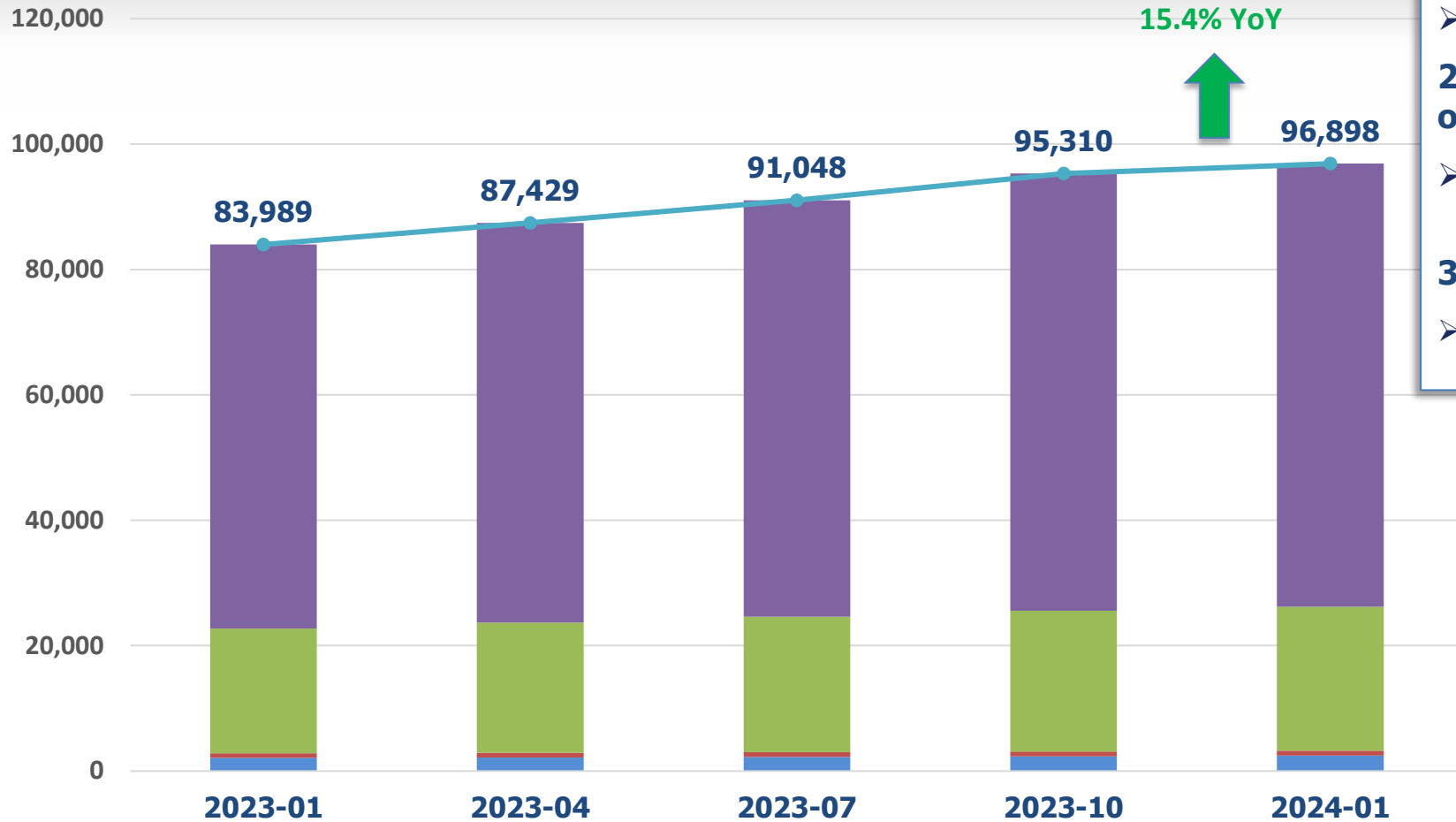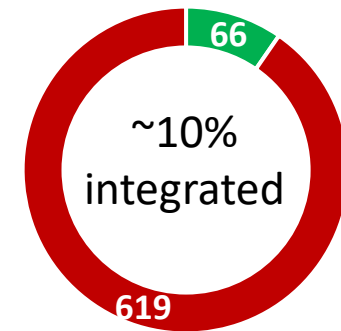
Legal Professional Feedback

1. **"When will we get criminal data?"**
   - Add criminal to JCIT technology standards

2. **"When will we get judgments and orders?"**
   - Increase integrations between CMS and re:Search

3. **"What about hearing data?"**
   - Increase integrations between CMS and re:Search

Court's Integration Status

~10% integrated

66 Integrated
619 Non-Integrated

- Integrated
- Non-Integrated

Doc Purchase Revenue in 2023
$437,321.10

eFileTexas Event Roadmap

▶ Task Complete

▶ Task Scheduled

Enable OKTA/MFA In Stage
Mar 4

Cycle 3 EFM Cutover
Mar 30

Enable CSM in Production
Apr 22

Enable Okta in Production
May 27

Install Cycle 3 EFM in New Test Realm
Feb 23

Cycle 3 UAT

Feb 23 - Mar 22

Enable EFSP Redirect
May 6

Require OKTA MFA in Production
Jul 1

2024	Feb	Mar	Apr	May	Jun	Jul	2024

Today
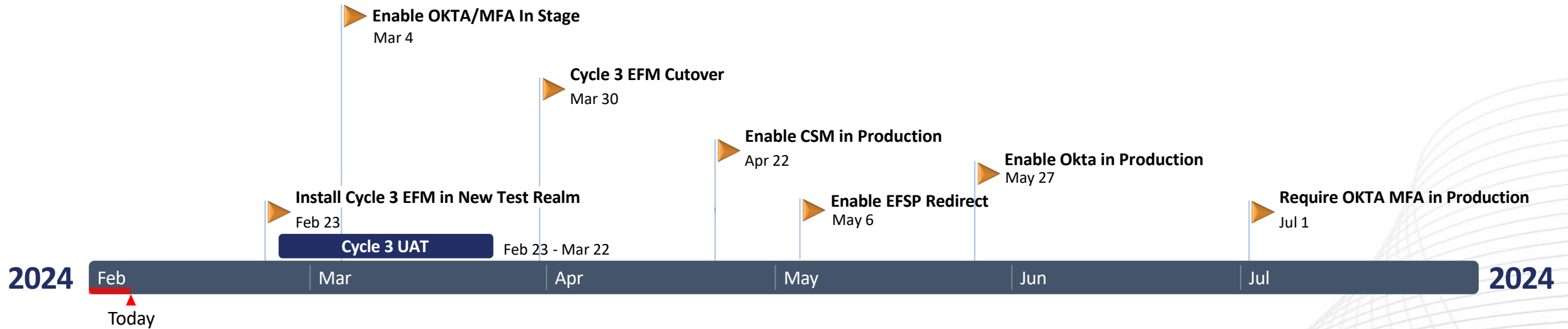
All dates are tentative and may shift to maintain operational stability