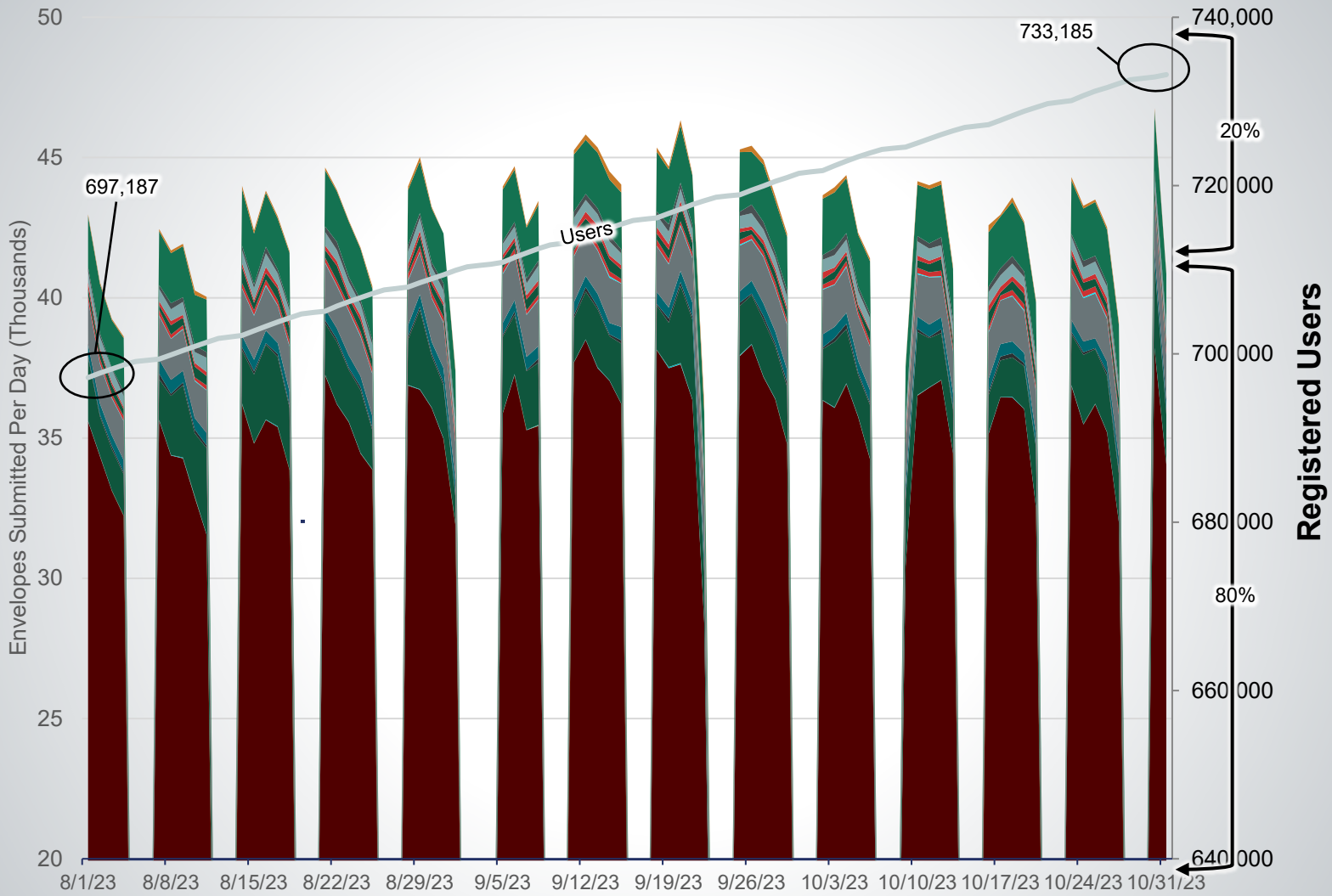
Status Update

JCIT Meeting
November 10, 2023

Transaction Volume: 8/1/23 to 10/31/23

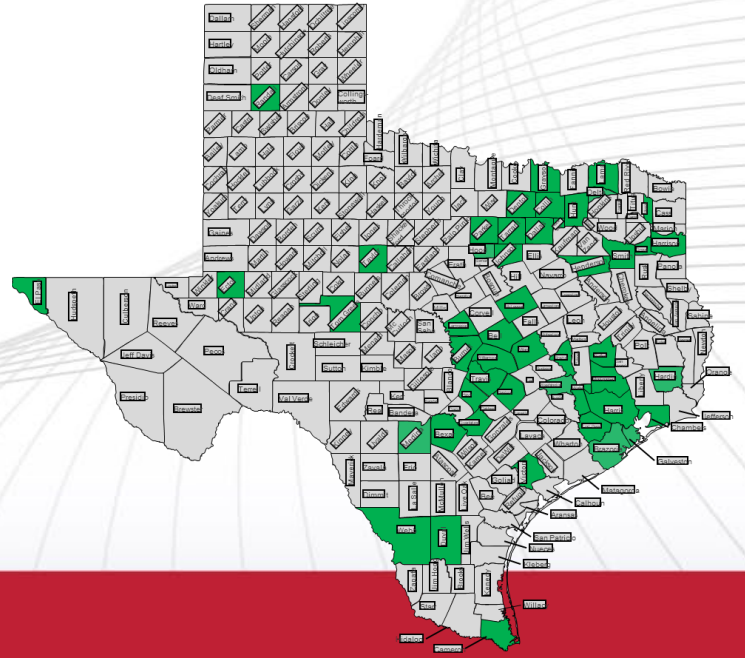


Program Continues to Thrive

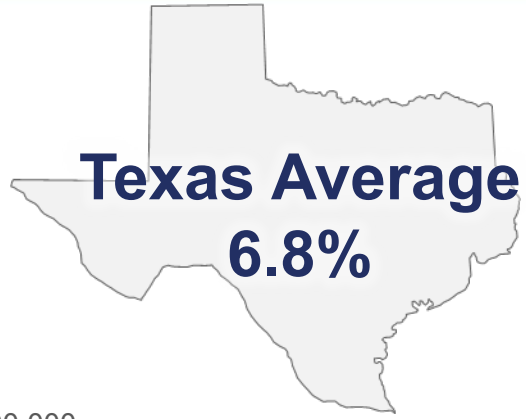
- 733k+ user accounts created to date
- Avg ~44K filings and ~$1.3M fees processed daily

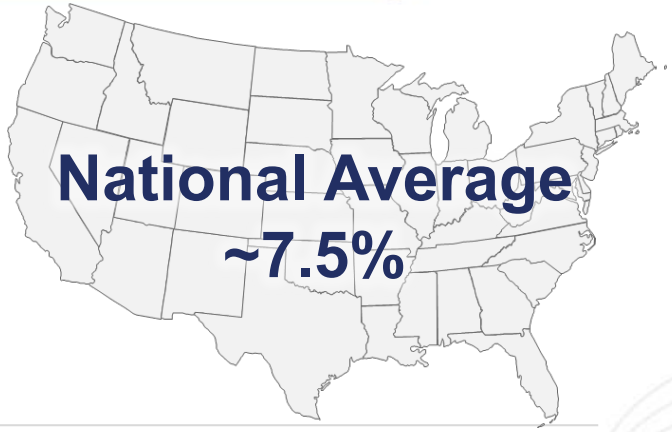
JP Update

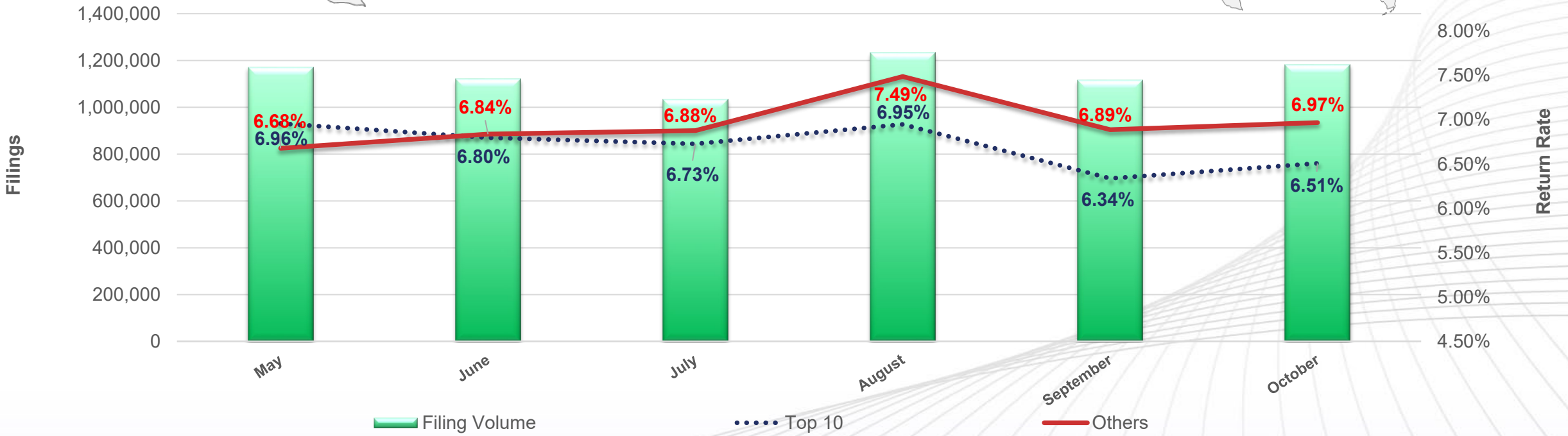
- 190 precincts across 49 counties live
  - ***20*** *out of "Top 22" counties live with one or more JP precinct*
  - *Hidalgo JP4.2 GL scheduled for Q4*
- 7 active/pending engagements



Return for Correction Rates – Market Comparison







*Tracking of top 10 counties (in population) began in September 2018

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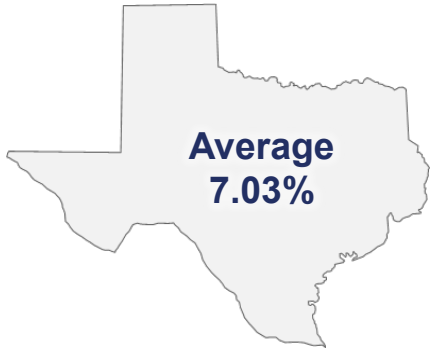
Return for Correction Rates – Comparison

County and District Courts

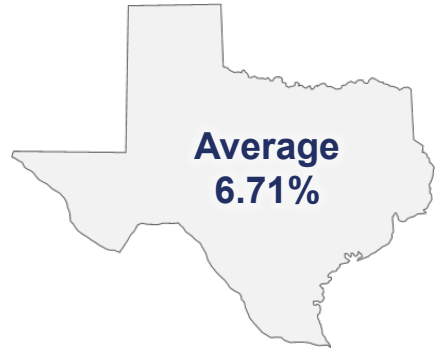


Top 10 Case Types by Return Rate*

Case Type	Return Rate
Name Change	28.11%
Non-Disclosure	24.42%
Occupational Driver's License	23.46%
Habeas Corpus	21.21%
Small Estate Proceedings	21.05%
Annulment without Children	20.42%
Writ of Habeas Corpus - Pre-indictment	19.92%
Evictions - Residential	18.93%
Other Parent-Child	18.59%
Register Foreign Judgment	18.12%

*Limited to case types with 1,000+ filings during timeframe

Justice Courts



Top 10 Case Types by Return Rate*

Case Type	Return Rate
Repair and Remedy	36.53%
Other Civil	35.21%
Evictions - Residential	18.90%
Garnishment	17.80%
Occupational Driver's License	13.78%
Small Claims	11.54%
Evictions - Commercial	9.57%
Debt/Contract - Other	5.91%
Debt/Contract - Debt Collection	5.60%
Debt/Contract - Consumer/DTPA	3.55%

*Limited to case types with 500+ filings during timeframe

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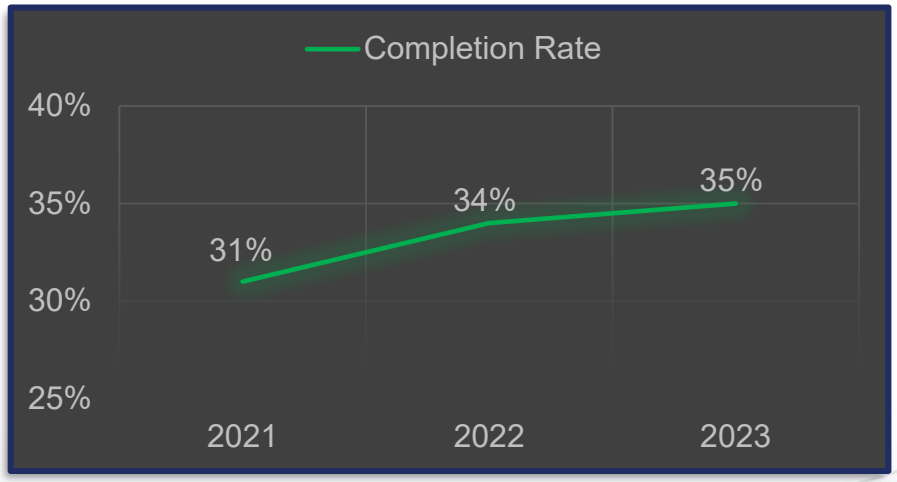
eFileTexas Self Help Progress

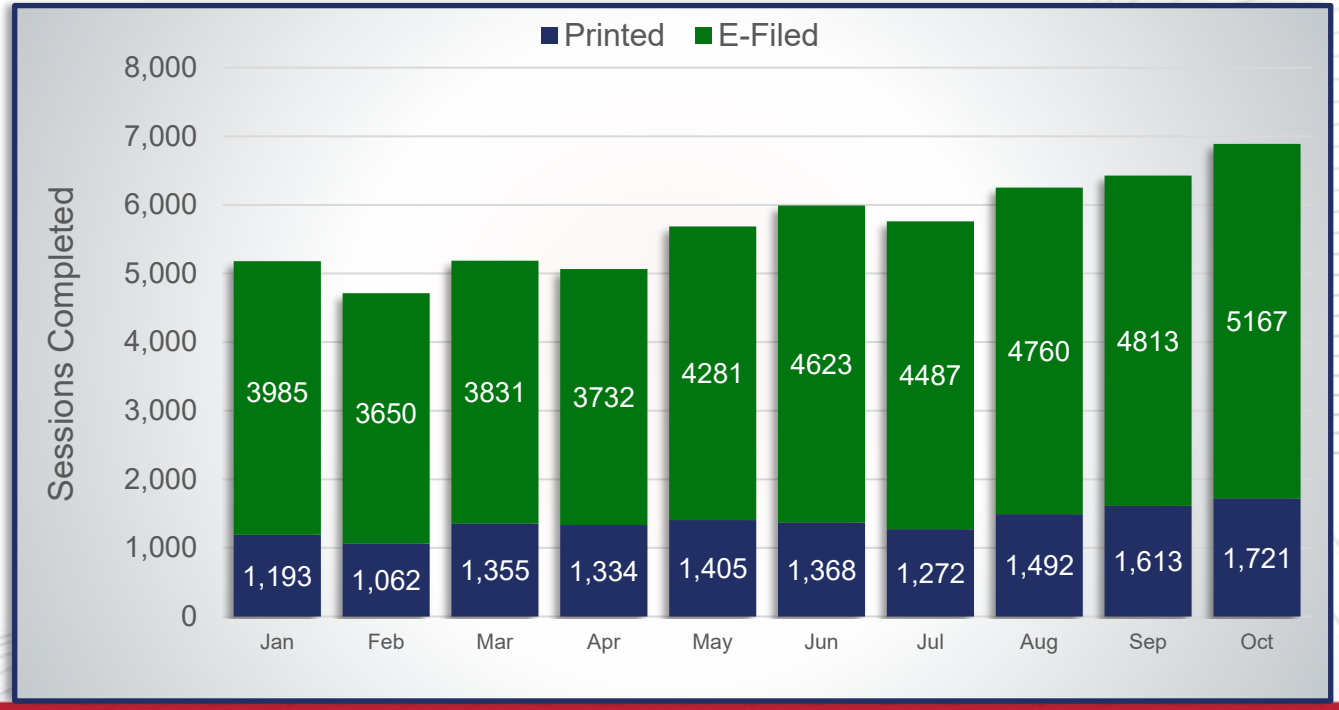
Summary

- **45 interviews** currently available across Texas
- **7 interviews currently integrated** with eFileTexas
- **eFileTexas Self Help average completion rate steadily improving YoY:**



Top Counties by Sessions Completed (YTD)

City	Sessions	City	Sessions
Tarrant	13,298	Denton	2,845
Harris	6,157	El Paso	2,576
Dallas	5,196	Williamson	2,034
Travis	5,096	Fort Bend	1,637
Collin	5,005	Bexar	1,540



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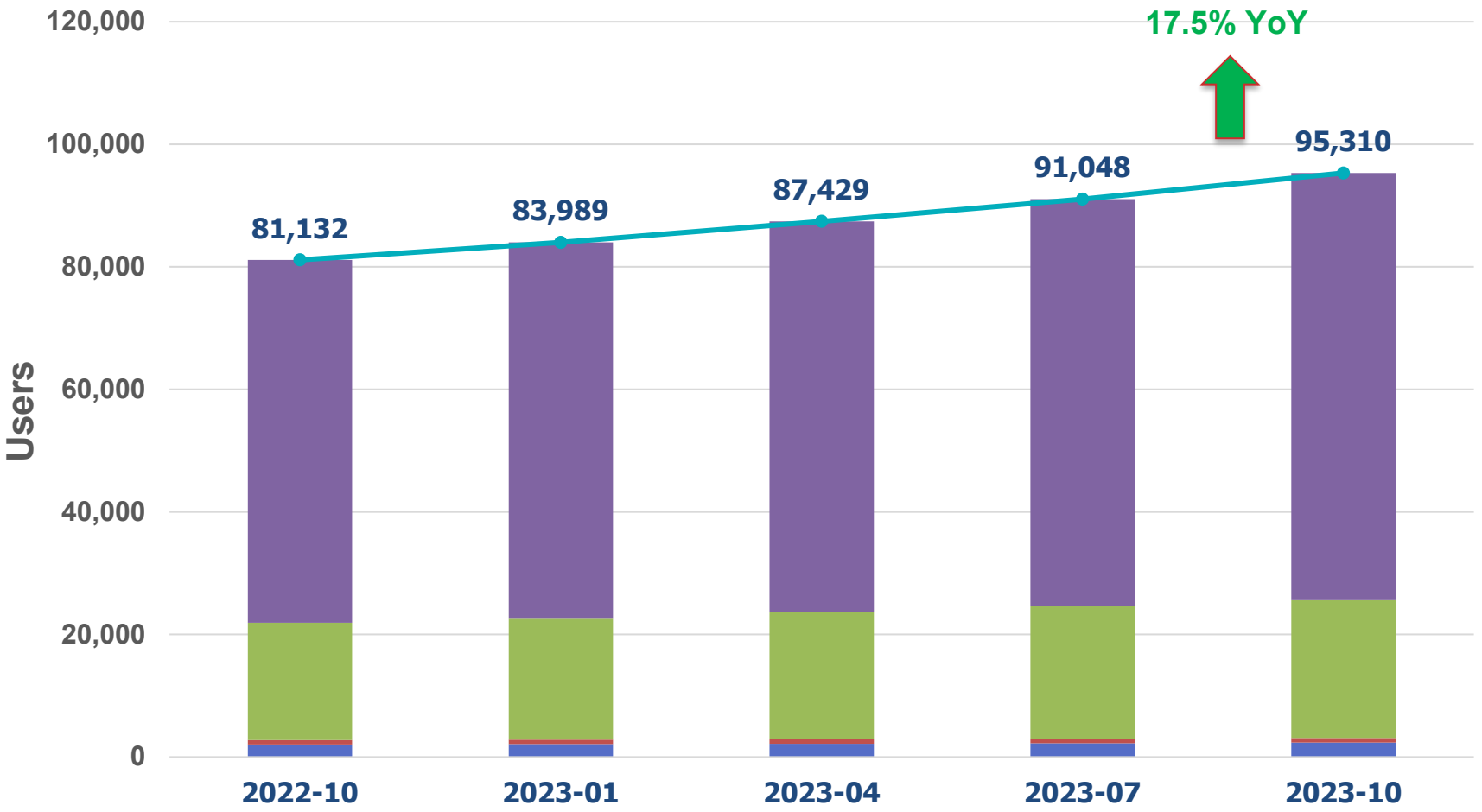
re:SearchTX Update



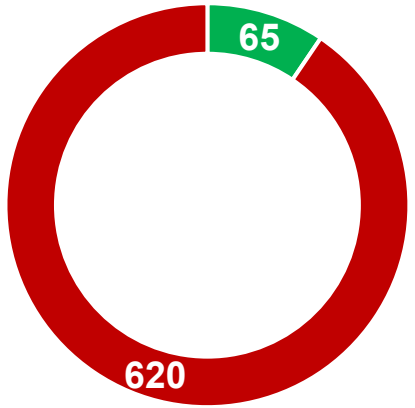
Legend

- Clerks
- Attorneys
- Judges
- Registered Users

Legal Professional Feedback

1. "When will we get criminal data?"
2. "When will we get judgments and orders?"
3. "What about hearing data?"

Court's Integration Status



■ Integrated ■ Non-Integrated

re:SearchTX™

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Doc Purchase Revenue (9/2022 – 9/2023)

- Integrated Courts - $160,089
- Non-Integrated Courts - $188,427

Portal vs. Local reSearch Instances

Texas UCMS project coming to critical decision point regarding the Public Access solution, and where to surface publicly available criminal records

Recommended Solution:
Surface publicly available criminal information in Statewide instance of ReSearchTX

Benefits:
- Single, unified system for public access
- No additional cost burden to clerks
- Low level of effort to stand up criminal data
- Security/Rights/Roles can be adjusted to accommodate criminal

Drawbacks:
- Criminal data is not permitted on ReSearchTX today

Alternative Solutions:
Local county-level instances of ReSearch or Local Portal Instances

Benefits:
- No rule change necessary
- Security/Rights/Roles can be adjusted to accommodate Criminal

Drawbacks:
- Clerks must implement and maintain two systems (ReSearchTX and local instance) bearing the expense for the latter
- Attorneys must visit multiple systems for information
- Tyler sunsetting local Portal application by 2025

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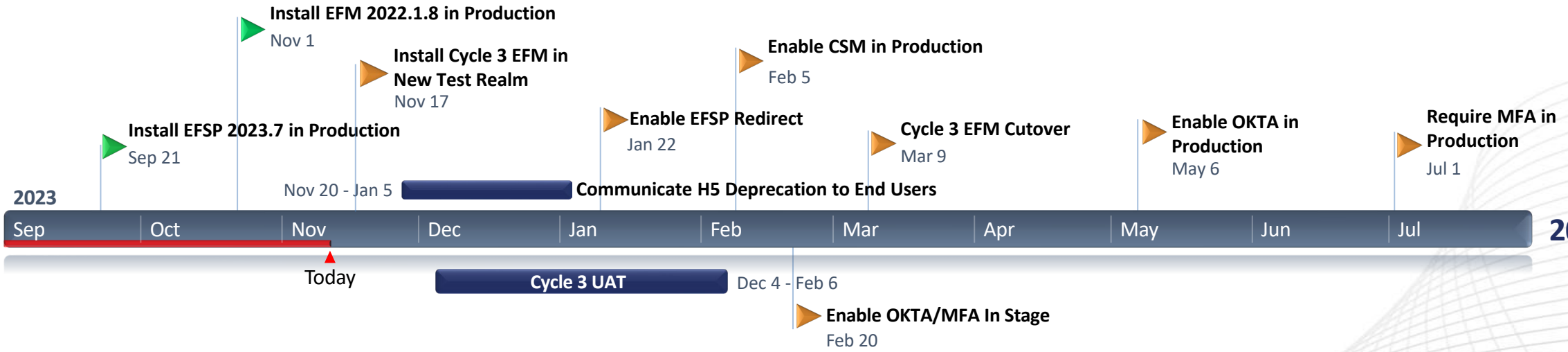
eFileTexas Event Roadmap

Task Complete

Task Scheduled



**All dates are tentative and may shift to maintain operational stability*

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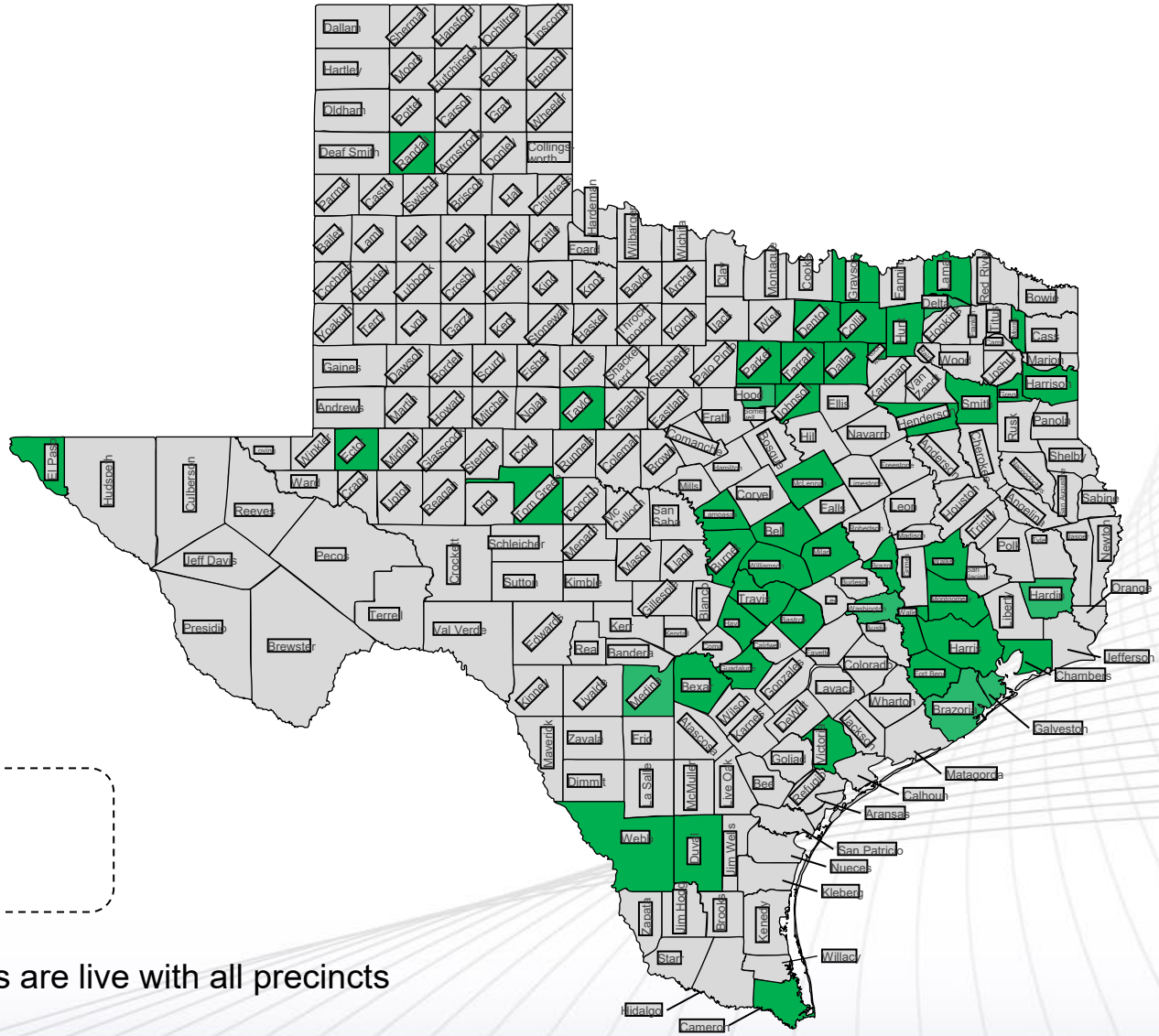
Appendix

TX E-Filing: JP

Summary

- 190 precincts across 49 counties are live
- 6 active engagements
- 1 engagement pending



Note: Not all live counties are live with all precincts

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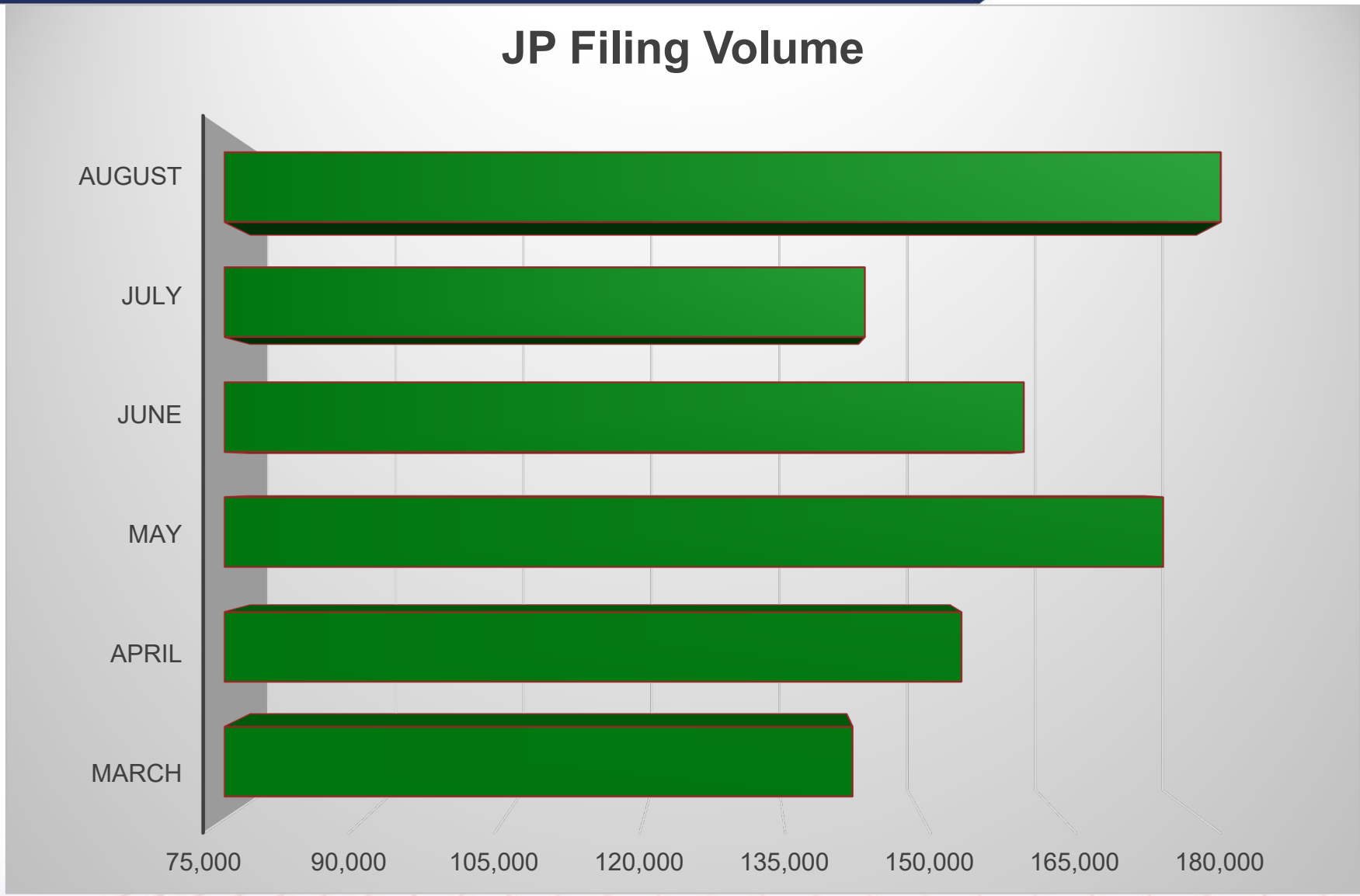
JP E-Filing Volume

Summary

- 162,000 Filings Per Month Average over last 3 months.
- Active Engagements:
  - Lee JP2
  - Brazoria JP 1-2
  - Bowie JP2
  - Hidalgo JP 4.2
  - Ector JP1 & JP4
  - Hill JP
- Future Engagements:
  - Hardin JP



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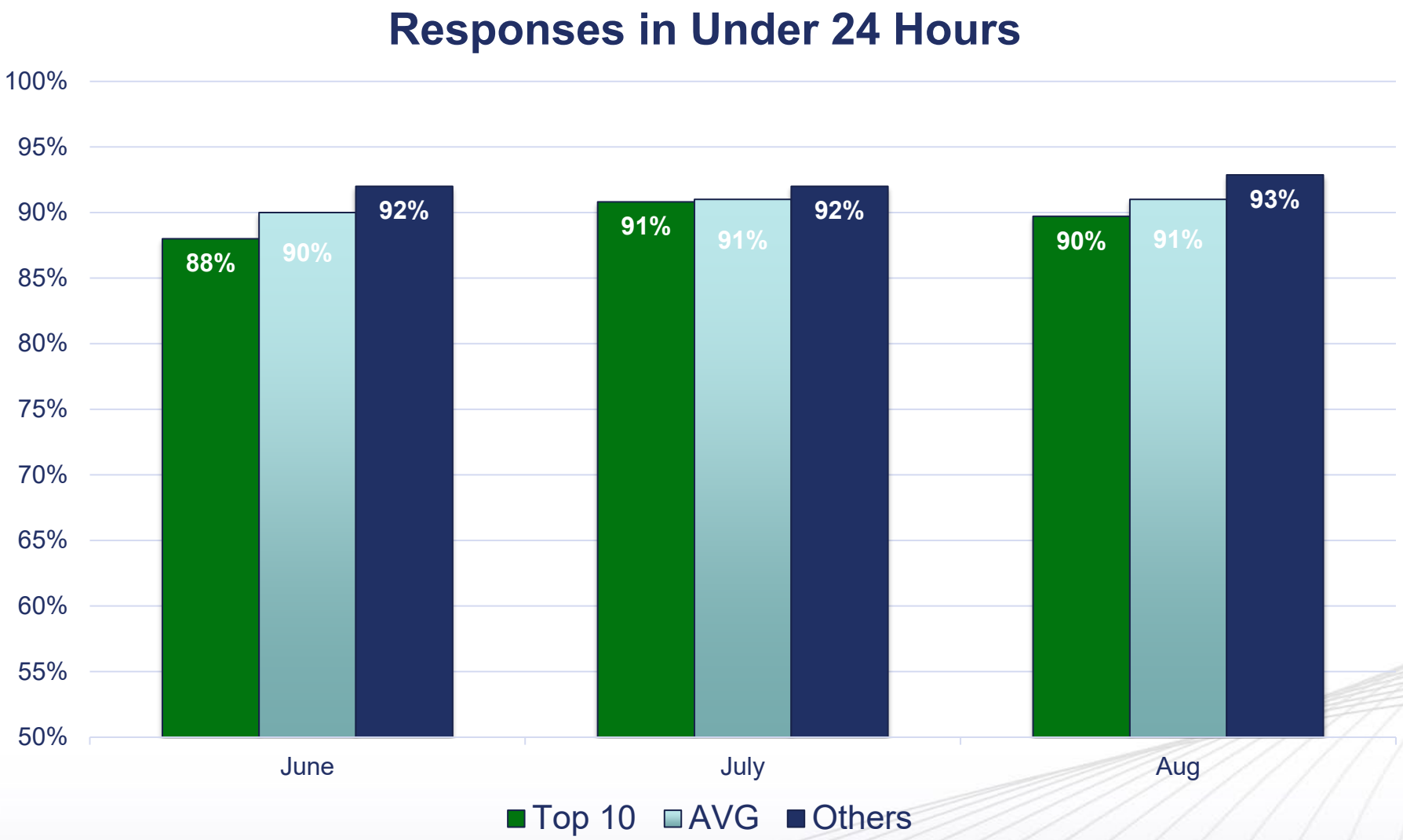
Clerk Response Rates – Last 3 Months



- Response rates are similar between courts of different sizes
- In 2023, 90% of all filings were accepted/returned for correction within 24 hours of submission

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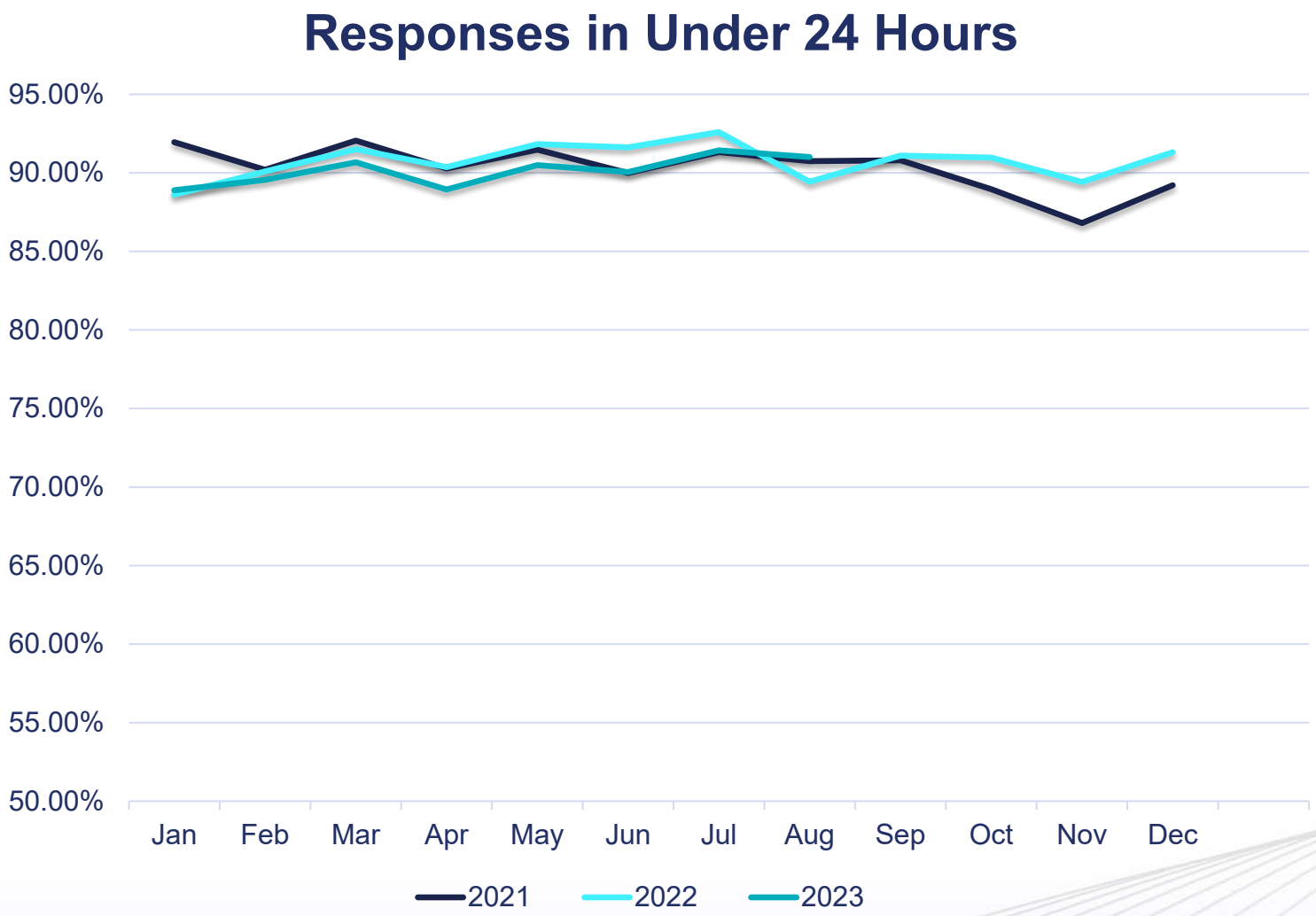
Clerk Response Rates



- **Clerks continue to review filings in a timely manner**
- **90.13% of filings are processed in under 24** hours in 2023
- **Marginal difference** between integrated and non-integrated

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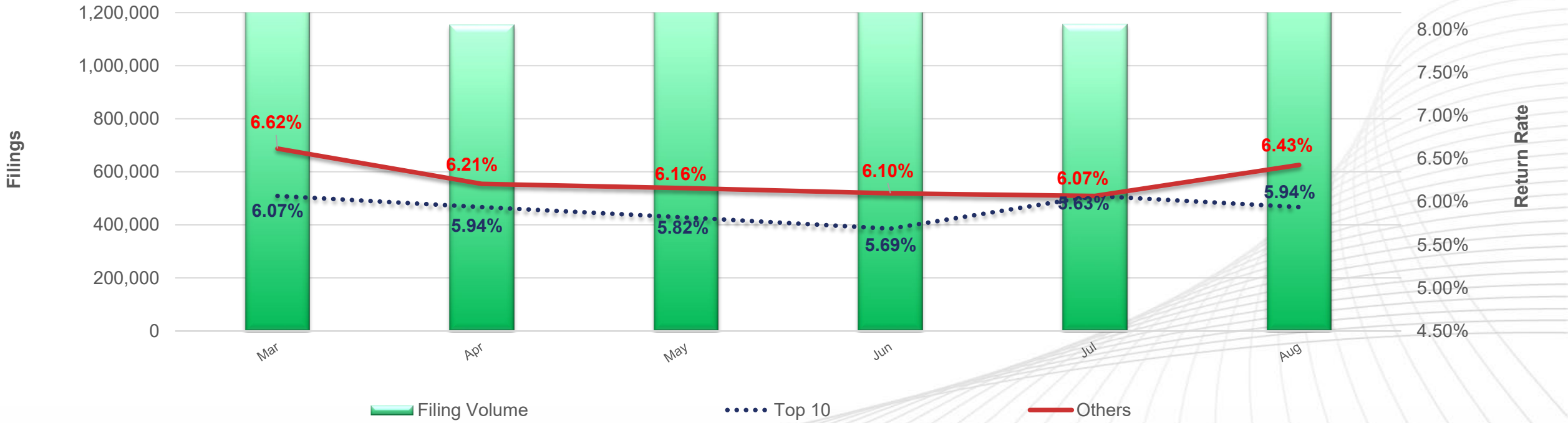
Return for Correction Rates – Last 6 Months

- Return for Correction rates average 6% across the state
  - National average is ~8%
- Filers and Clerks alike, are comfortable with the e-filing process



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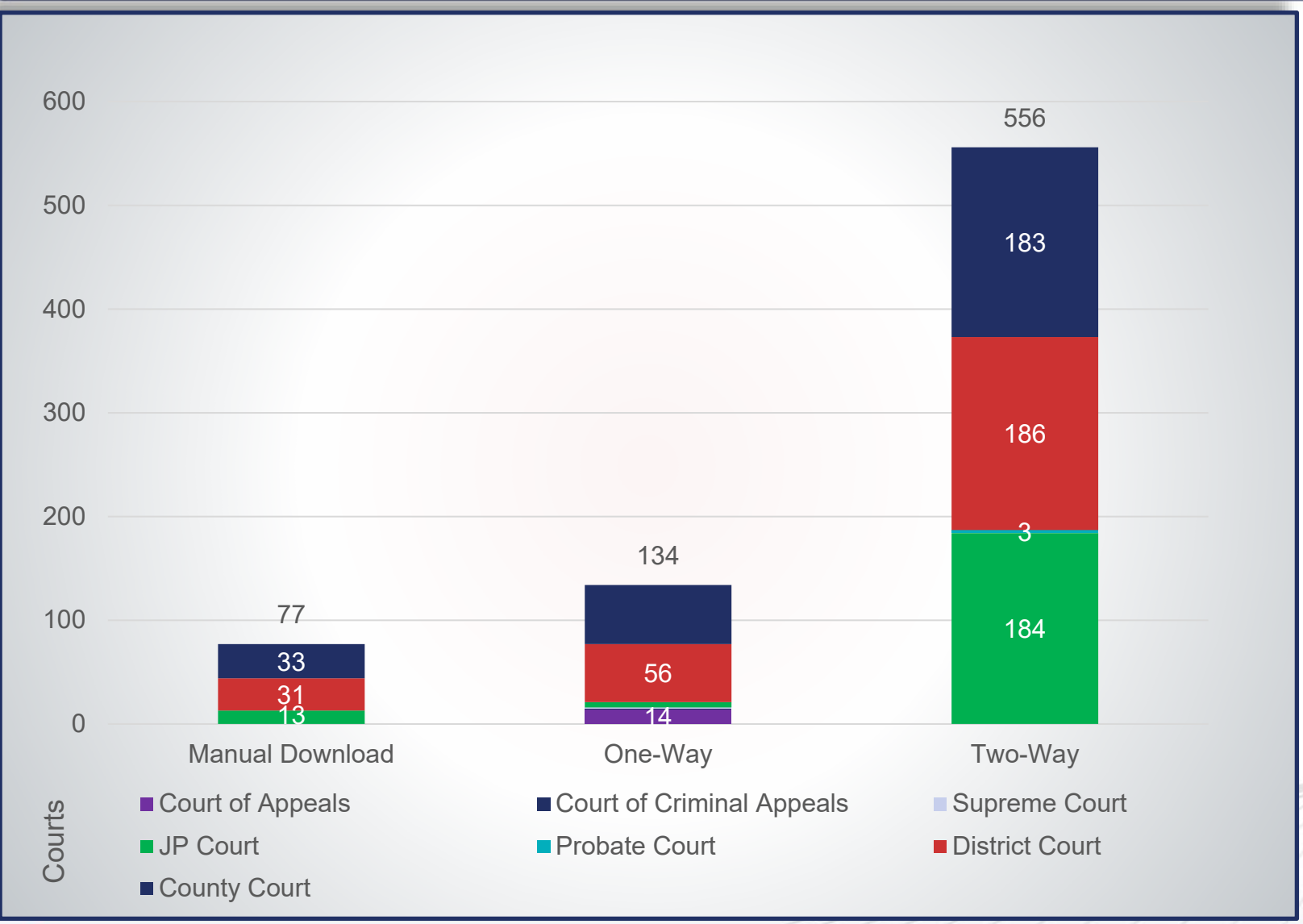
CMS Integration Status



- 84% of offices live on eFileTexas are integrated w/ their Case Management Systems (556 out of 673)
- Integration progress being made with CMS vendors:
  - 6 CMS vendors have established One-Way integration
  - 7 CMS vendors have established Two-Way integration

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