EXPEDITED ACTION RULES WORKSHOP MARCH 16, 2021





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STAKEHOLDER COMMUNICATION CONSIDERATIONS

Strategies for Successful Change

IDENTIFY ALL STAKEHOLDERS FOR BUY-IN

Within the Courts

- Judges
- Clerk of Court
- Court administration
- Court coordinators
- Self-help centers
- Court librarians

External

- Lawyers
- Plaintiff bar (general civil)
- Defense bar (general civil)
- Debt collection bar
- Civil Legal Aid
- Self-represented litigants
- Other stakeholders

BUILD INTERNAL SUPPORT FOR CHANGE COURT LEADERSHIP

- Training on business practices
- Peer to peer support
- Technical support is available

BUILD EXTERNAL SUPPORT FOR CHANGE BAR LEADERSHIP

- Bar associations have a role in promoting implementation
- Help educate key constituencies
- Connect to other groups

BUILD EXTERNAL SUPPORT FOR CHANGE BUY-IN FROM LAWYERS IS ESSENTIAL

How

- Share consistent, accurate, ongoing information
- Provide resources
- Opportunity for meaningful input

When

- The earlier the better
- Continual and ongoing

Why

 Cooperation of lawyers can significantly influence rule changes and case management processes

ANTICIPATE RESISTANCE

Within the courts

- Increased workload
- Fear

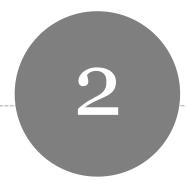
External

- Lack of awareness
- Comfort in status quo

MITIGATE RESISTANCE



Communicate



Engage key constituencies



Encourage individual stakeholder engagement

SPECIAL CONSIDERATIONS

- Changes in Communication from COVID-19
- Backlog of civil filings and trials

QUESTIONS?





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