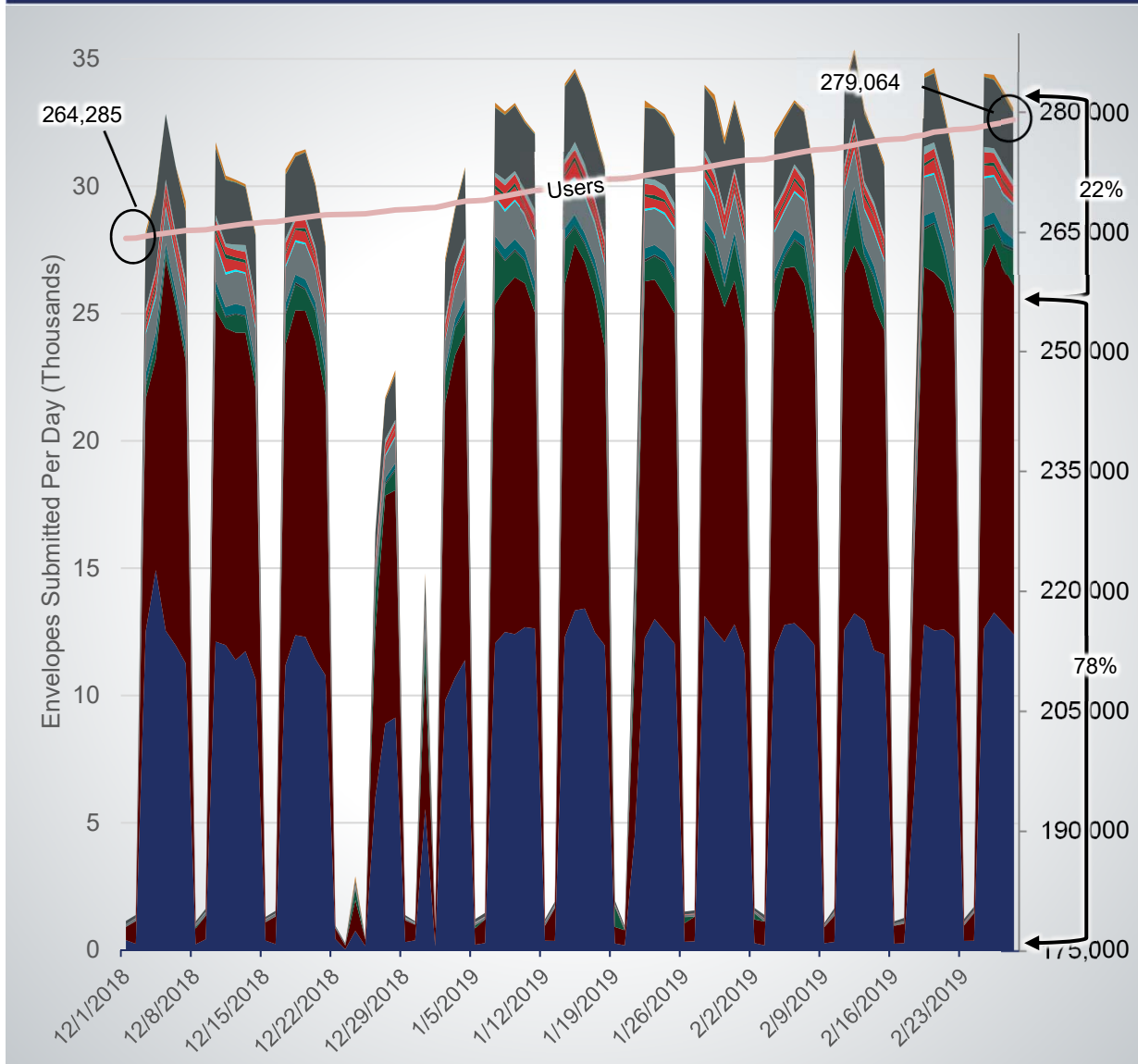




# Status Update

JCIT Meeting  
March 29, 2019

# Transaction Volume: 12/1/2018 to 2/28/2019



**Summary**

- Over 284k user accounts created to-date
- EFM currently receiving ~31,000 envelopes per day
- State filing portal accounts for 78% of transactions; remaining 22% stem from commercial EFSP submissions

# TX E-Filing: Criminal

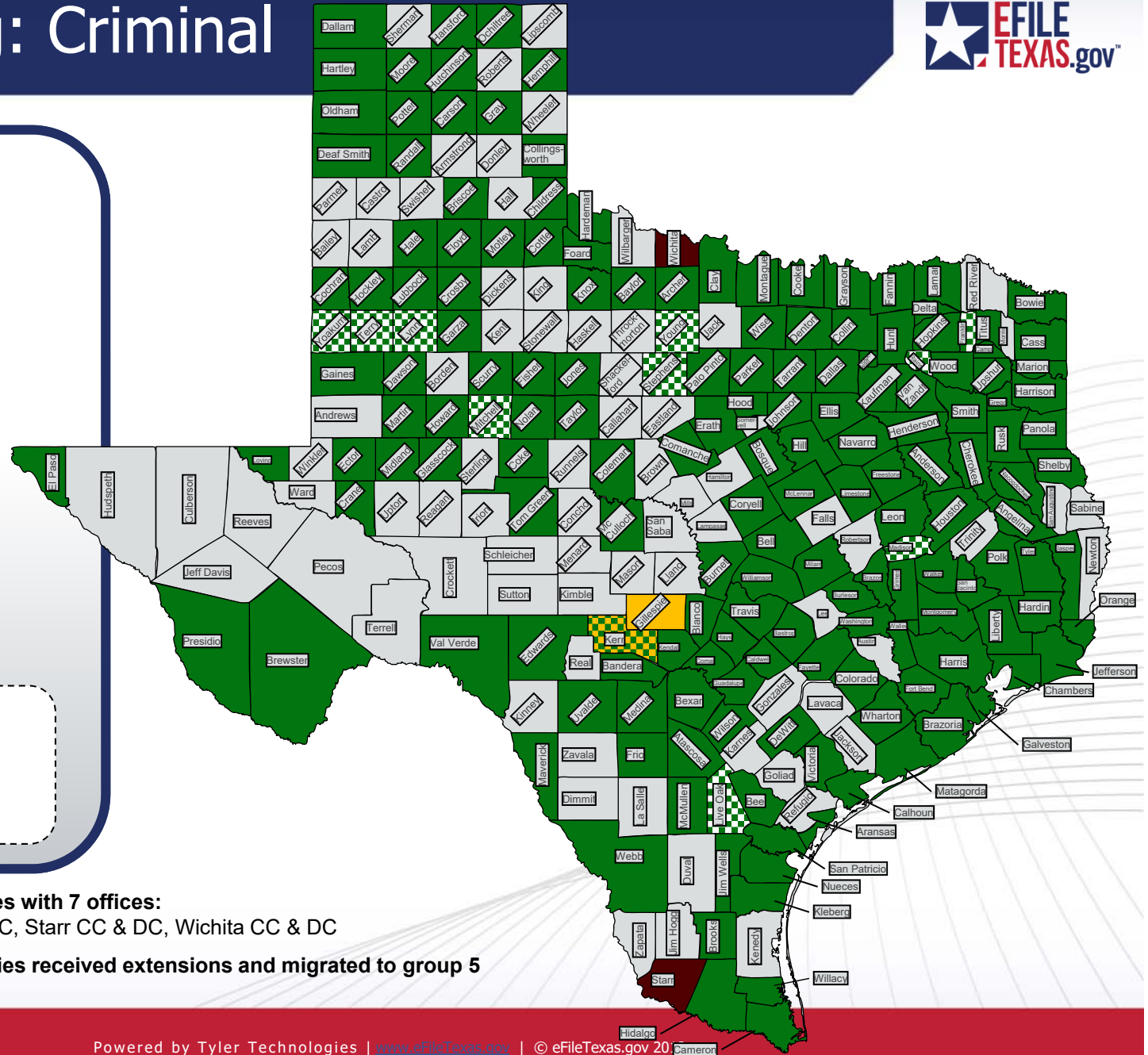


## Summary

- ✓ **Group 1** – Jul. 2017  
8 of 8 Live (100%)
- ✓ **Group 2** – Jan. 2018  
15 of 15 Live (100%)
- ✓ **Group 3** – Jul. 2018  
16 of 16 Live (100%)
- ✓ **Group 4** – Jan. 2019  
22 of 22 (100%)
- \***Group 5** – Jul. 2019  
54 of 58 Live (93%)
- Group 6** – Jan. 2020  
66 of 136 Live (49%)

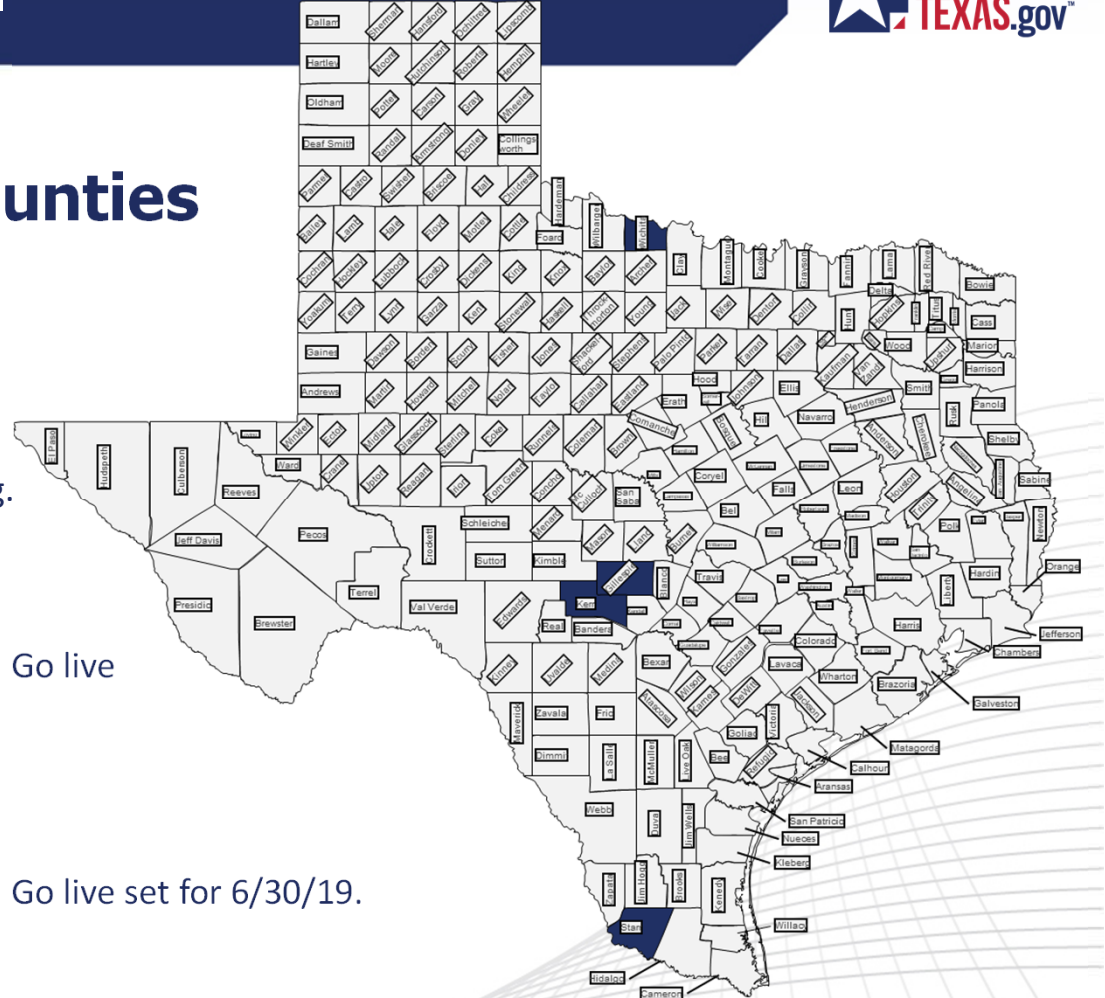
## Legend

- Live
- In Progress
- Complete – Not Live



- **Group 5 has 4 remaining counties with 7 offices:**
  - Gillespie CC & DC, Kerr CC, Starr CC & DC, Wichita CC & DC
  - **\*Wichita and Starr counties received extensions and migrated to group 5**

## Group 5 Remaining Counties (7 remaining offices)



### Gillespie CC & DC

- Loaded in Stage and ready for client testing.

### Kerr CC

- Loaded in Production and awaiting go-live. Go live set for 4/25/19.

### Starr CC & DC

- Loaded in Production and awaiting go-live. Go live set for 6/30/19.

### Wichita CC & DC

- Currently loaded in Stage, ready for client testing. Wichita requested an additional extension to 8/1/19 due to their CMS implementation but could go live in a non-integrated model on 6/1/19 when existing extension expires.

# eFileTexas Self Help Progress

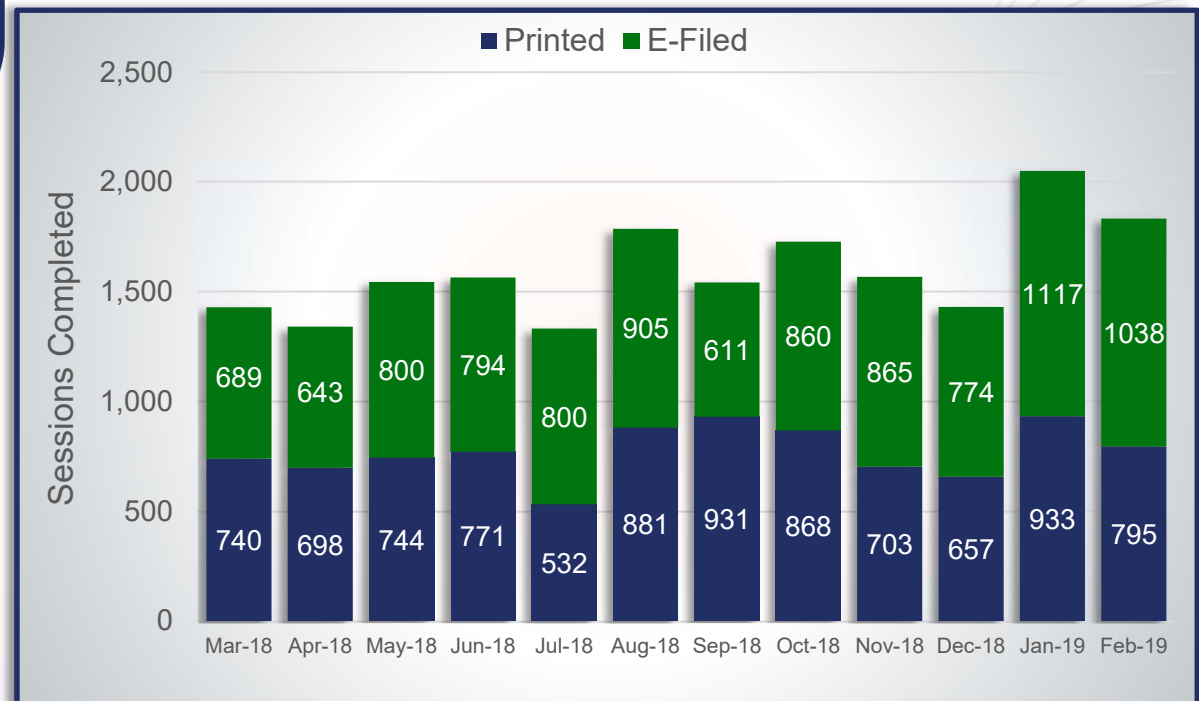
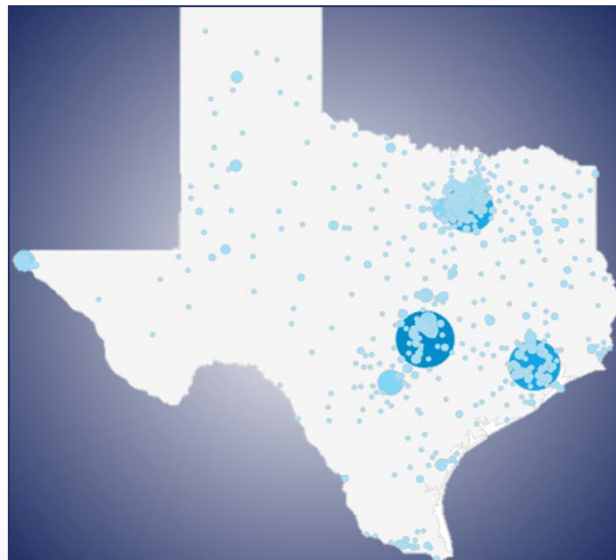


## Summary

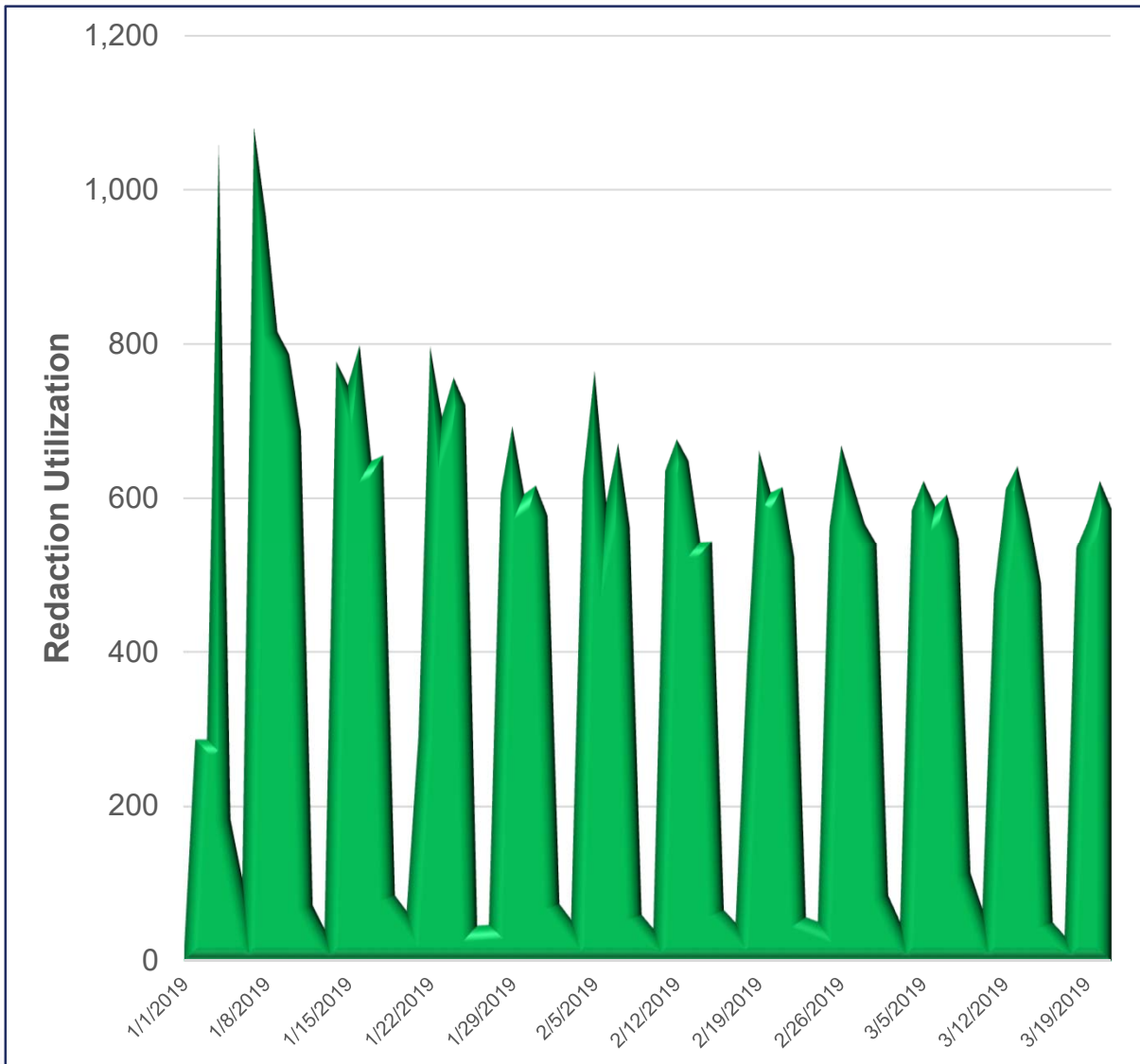
- 33 interviews currently available in Texas
  - 6 interviews currently integrated with eFileTexas
- 79 forms available in Texas
- eFileTexas Self Help average completion rate
  - 2016 - 16%
  - 2017 - 19%
  - 2018 - 15%
  - 2019 - 16%

## Top 10 Cities in Usage YTD 2019

City	Sessions	City	Sessions
Dallas	6,091	San Antonio	1,389
Houston	5,310	Plano	1,349
Austin	4,947	Rockport	831
El Paso	1,709	McKinney	705
Fort Worth	1,428	Irving	508



# Redaction Update



## Summary

- Redaction services went live in production on 1/2/19
- Tyler/OCA conducted joint webinars for clerks on 10/16/18, 10/24/18, 3/12/19, and 3/19/19
  - Video recording of training posted on OCA's YouTube page
- Services have been utilized 37,565 times to date
  - (1/2/19 – 3/21/19)
- Only 16 support tickets entered
  - 4 reviewer deactivation requests
  - 7 training issues
  - 4 software defects
  - 1 configuration request



# Upcoming Solution Enhancements

POWERED BY TYLER TECHNOLOGIES

# Admin Review History

Available now in version 2018.1.1



New export option

The screenshot shows the 'REVIEW HISTORY' tab selected. The 'Reviewer' dropdown menu is open, showing options: 'All', 'Tread Strickland', and 'Steve Kastner (TylerTech)'. The 'Export' button is highlighted in a red callout box.

Ability to filter by all or one specific reviewer

## Details

Available for users with the Court Admin role

The screenshot shows a list of reviewed cases with columns for Status, Filing Code, Case Type, Filing Description, Date Reviewed, and Reviewer. The 'Export' button is visible in the top right of the list area.

Status	Filing Code	Case Type	Filing Description	Date Reviewed	Reviewer
Rejected	Petition for Injury Damage - Motor Vehicle (OC)	Motor Vehicle Accident		2/11/2019 9:26:10 AM	Sheryll Tilley
Accepted	Address Change	Debt/Contract - Other		11/17/2018 8:24:22 AM	Steve Kastner (TylerTech)
Accepted	AMENDED ANSWER	Debt/Contract - Other	RedactionsFound #2	11/17/2018 8:13:29 AM	Steve Kastner (TylerTech)
Accepted	Affidavit	Debt/Contract - Other	RedactionsFound	11/17/2018 7:56:17 AM	Steve Kastner (TylerTech)
Accepted	Affidavit of Inability to Pay	Debt/Contract - Other	NoRedactionsFound	11/17/2018 7:56:17 AM	Steve Kastner (TylerTech)
Accepted	Statement of Inability to Afford Costs	Debt/Contract - Other	NoRedactionPerformed	11/17/2018 7:56:17 AM	Steve Kastner (TylerTech)



# Case Cross Reference Number

Available now in version 2017.2



Case Cross Reference Number

Cross Reference Type "Warrant Number" is required and must be 6 numbers long

Case Cross Reference Number

Case Cross Reference Type Uniform Case Number ▼

⊕ Add Case Cross Reference Number

Case Cross Reference Number

Case Cross Reference Type

Undo Save Changes

## Details

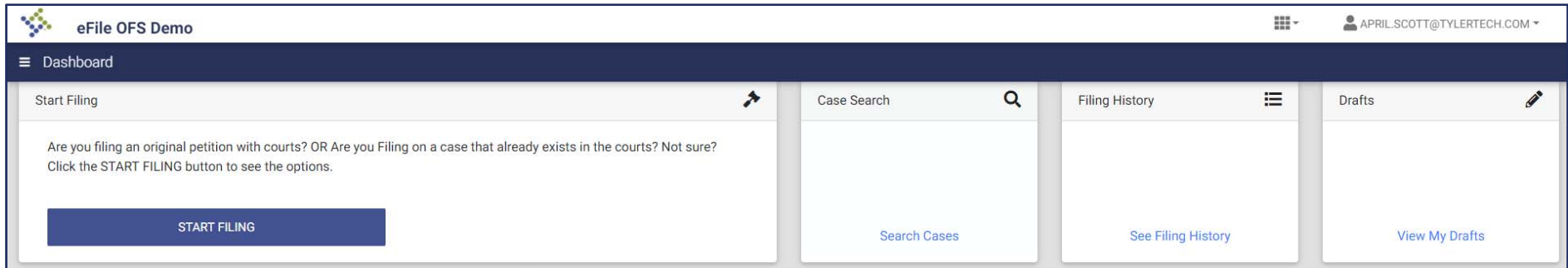
- Defined by Case Type
- Can be configured as required
- Can require specific formatting
- Configurable validation message
- Editable by clerks during review

# New eFileTexas Filer Application

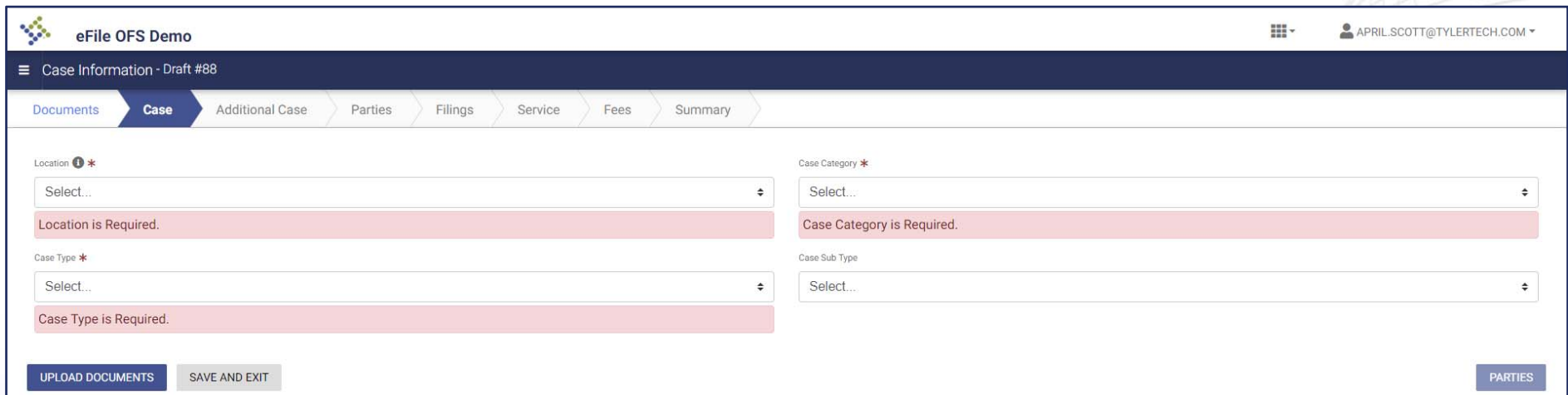
Generally available in Q4



## Improved interface with expanded functionality



## Fully ADA (508) compliant solution, WCAG 2.0 AA compliant with enriched user experience



# New eFileTexas Review Application for Clerks

Generally available in Q4



## Optimized reviewer dashboard for increased visibility

The dashboard is titled "OFS Review" and includes a "Dashboard" dropdown menu. It is divided into three main sections:

- Review Queues:** A table listing various queue types and their counts.
- Review History:** A table showing the number of reviews completed in different time periods.
- My Filters:** A section for applying filters to the review queues, currently showing "petition" with a count of 5.

Queue	Count
All	45
Test Queue	21
Default	15
Errored filings	7
SKFirmQueue	2

Time Period	Count
Today	0
Yesterday	0
Last Week	0
Last Month	0
All	16

Filter	Count
petition	5

## Enhanced review queue layout for better filing management

The enhanced review queue layout includes a search bar, filter options, and a detailed view of a pending case. The "Filter by" section shows "MY FILTERS" and "CLEAR" options. The "Results ( 21 ) ( Page 1 )" section displays a table of pending cases.

Queue	Count
<input checked="" type="checkbox"/> Test Queue	21
<input type="checkbox"/> Default	14
<input type="checkbox"/> Errored filings	7
<input type="checkbox"/> SKFirmQueue	2

Envelope ID	Case Type	Location	Filing Attorney	Payment Type	Queue	Submitted
1296	Breach Of Contract	OFS QA 2017	Lionel Hutz	Credit Card	Test Queue	12/12/2018 1:30 PM

Filings	Description	Status
Abstract Of Judgment	Test Filing	Under Review

# New eFileTexas Review Application for Clerks

Generally available in Q4



## New Review Tool allowing clerks perform filing actions faster

The screenshot displays the 'REVIEW TOOL' interface. On the left is a sidebar with navigation icons for DOCS, CASE, ENV, PARTY, CHARGE, FILE, SERV, PAY, and NOTES. The main area shows a document titled 'BlankPage.pdf' with a viewer showing a 'Small Claims Department' form. The form includes fields for Plaintiff (Danny Defendant) and Defendant, a claim description, and a fee summary table.

Item	Amount
Claim	\$4,500.00
+ Fees	\$99.00
+ Costs	\$50.00
<b>TOTAL</b>	<b>\$4,649.00</b>

On the right, there is a panel with 'ACTIONS' (Accept, Forward, Secure Document) and 'ANNOTATIONS' (Stamp, Draw Line, Insert Text, Draw Highlight, Draw Image, Move).

## **Bulk eFiling** Available in Q4

- Filers may submit the same document into multiple cases at one time
- Filers may initiate multiple cases of the same case type at a single location

## **Agency Firm Functionality** Available in Q4

- Agency Admin role will be granted by request of court or agency through support
- Opens up ability to have specific behaviors for agency users like shared access in re:Search

# Next Steps: Now through July



1. Continue the phased implementation rollout of criminal e-filing
2. Continue to enrich the eFileTexas Self-Help program by adding additional interviews and enhancing community outreach
3. Expansion/addition of Justice Courts