eFileTexas Status

JCIT
February 1, 2019
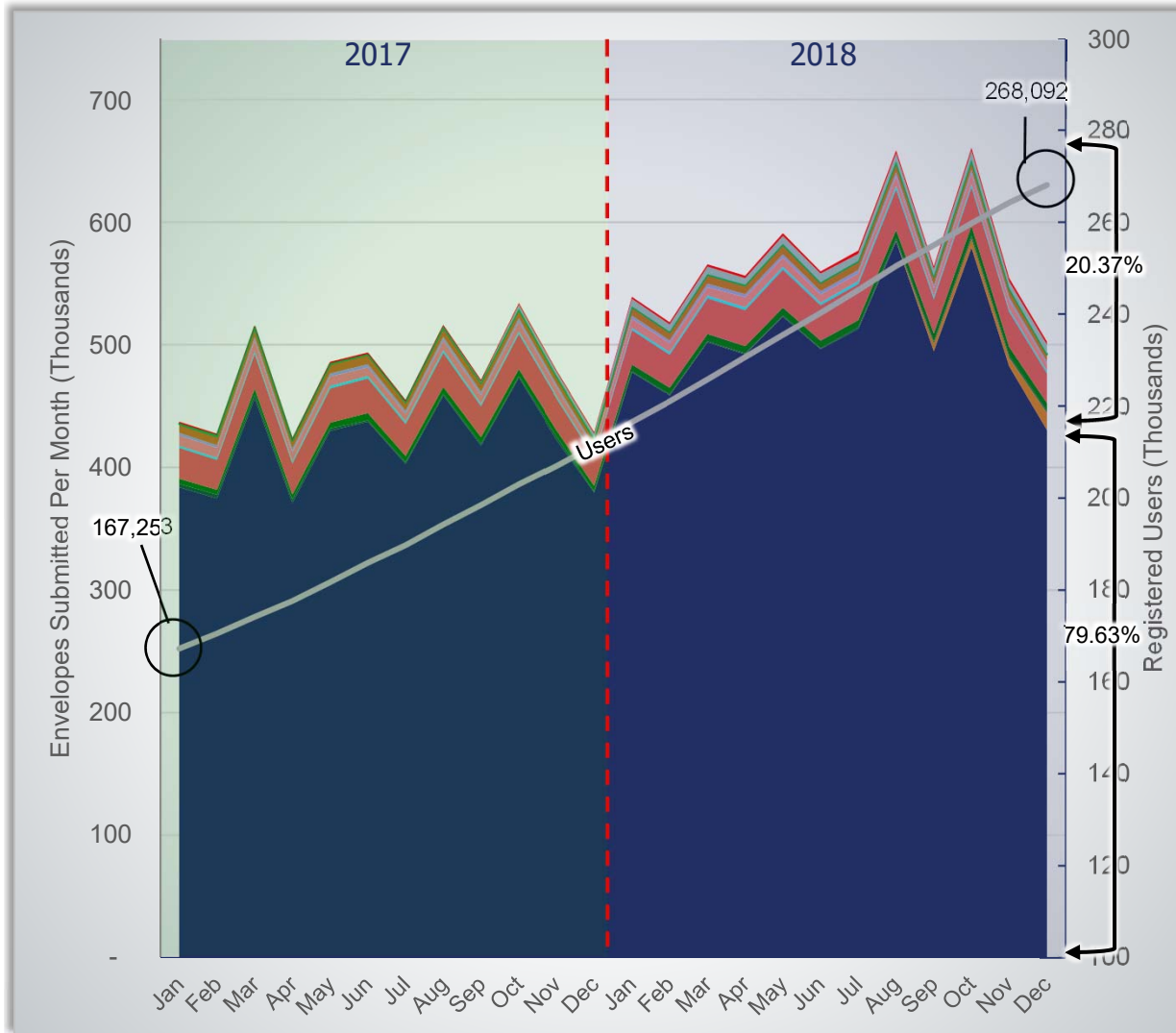
Users

- **37.6% increase** in registered users since 1/1/2017

- **Over 273k registered users** to date

Envelopes and Filings Received

- Consuming over **45k filings per day**
  - Civil – 39k
  - Criminal – 6k

	Envelopes	**Filings**
2017	6,415,320	8,781,403
2018	7,574,510	10,345,336

Accepted Documents and Pages

|	**Documents**	**Pages**
2017	9,816,977	47,626,171
2018	11,153,596	52,896,485

Return for Correction Rates

Summary

- YOY transaction volume increased by **37% in 2017 and 15% from 2018**

- YOY user count increased **36% in 2017 and 16% from 2018**

- Return for correction rates **stabilized at 6%**

- **Clerks and attorneys are proficient and comfortable using the system**, which results in excellent correction rates

Legend: Filing Volume · Return for Correction Percentage
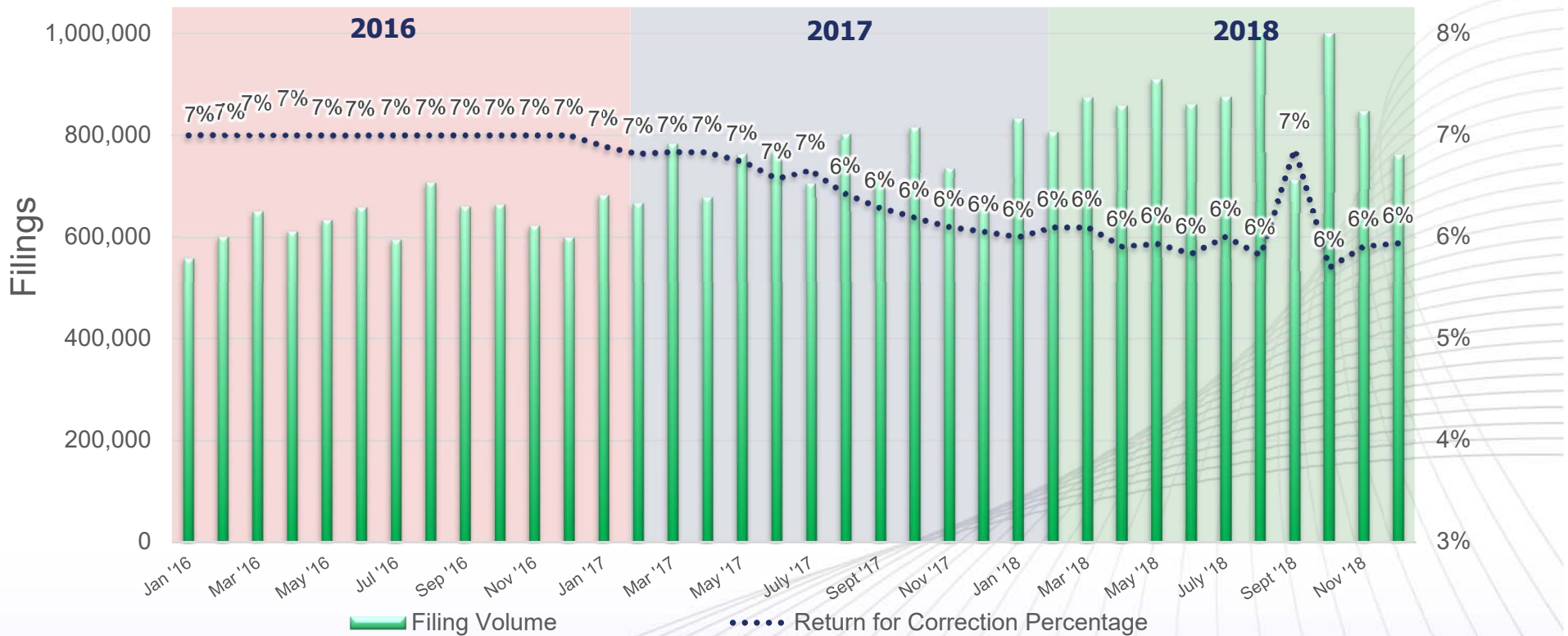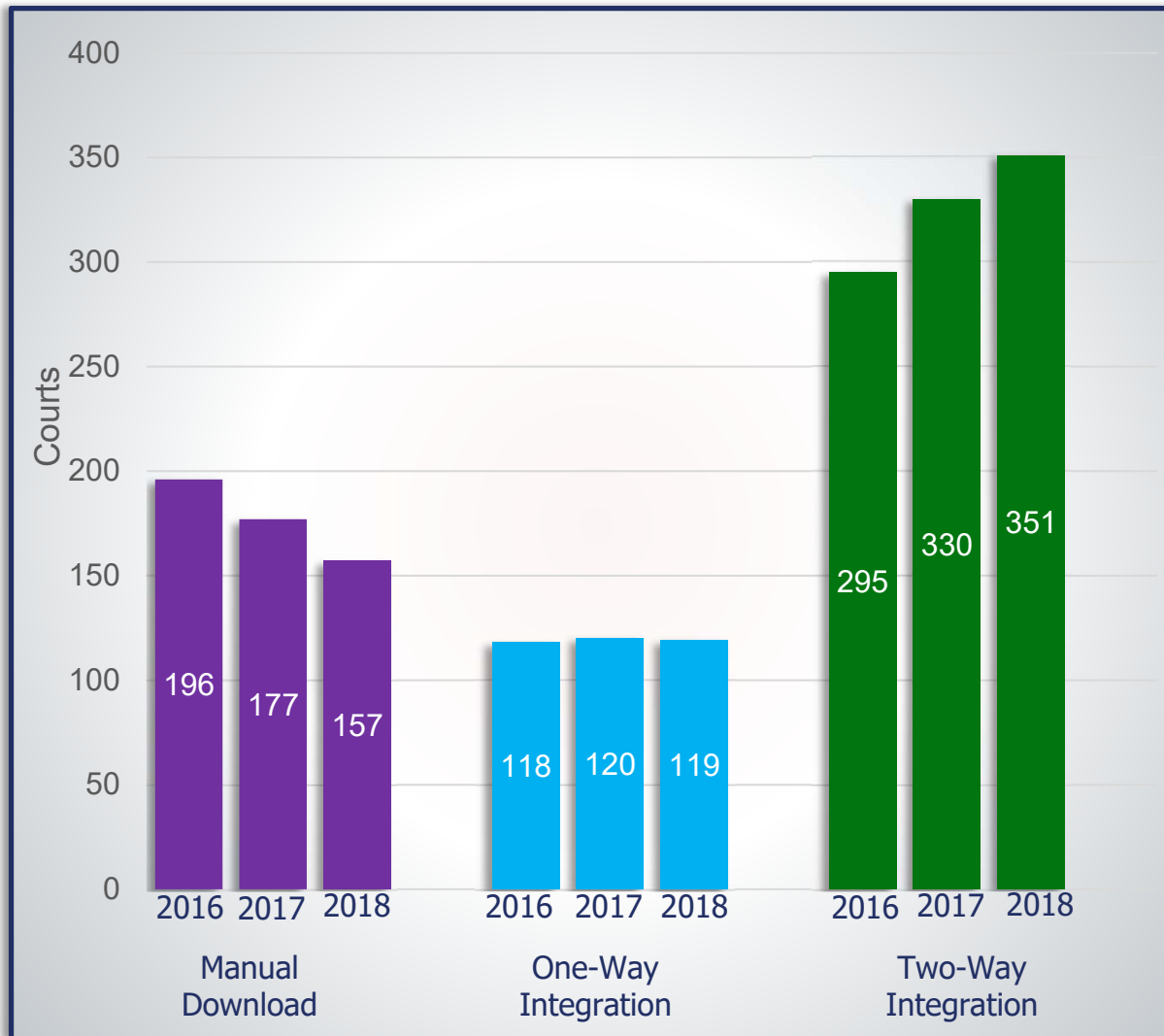
CMS Integrations

Summary

2017

- 77% of offices live on eFileTexas were integrated with their CMS (450 out of 586)

- CMS Vendor Integrations:
  - Two-Way: 8
  - One-Way: 5

2018

- 75% of offices live on eFileTexas were integrated with their CMS (470 out of 627)

- CMS Vendor Integrations:
  - Two-Way: 9
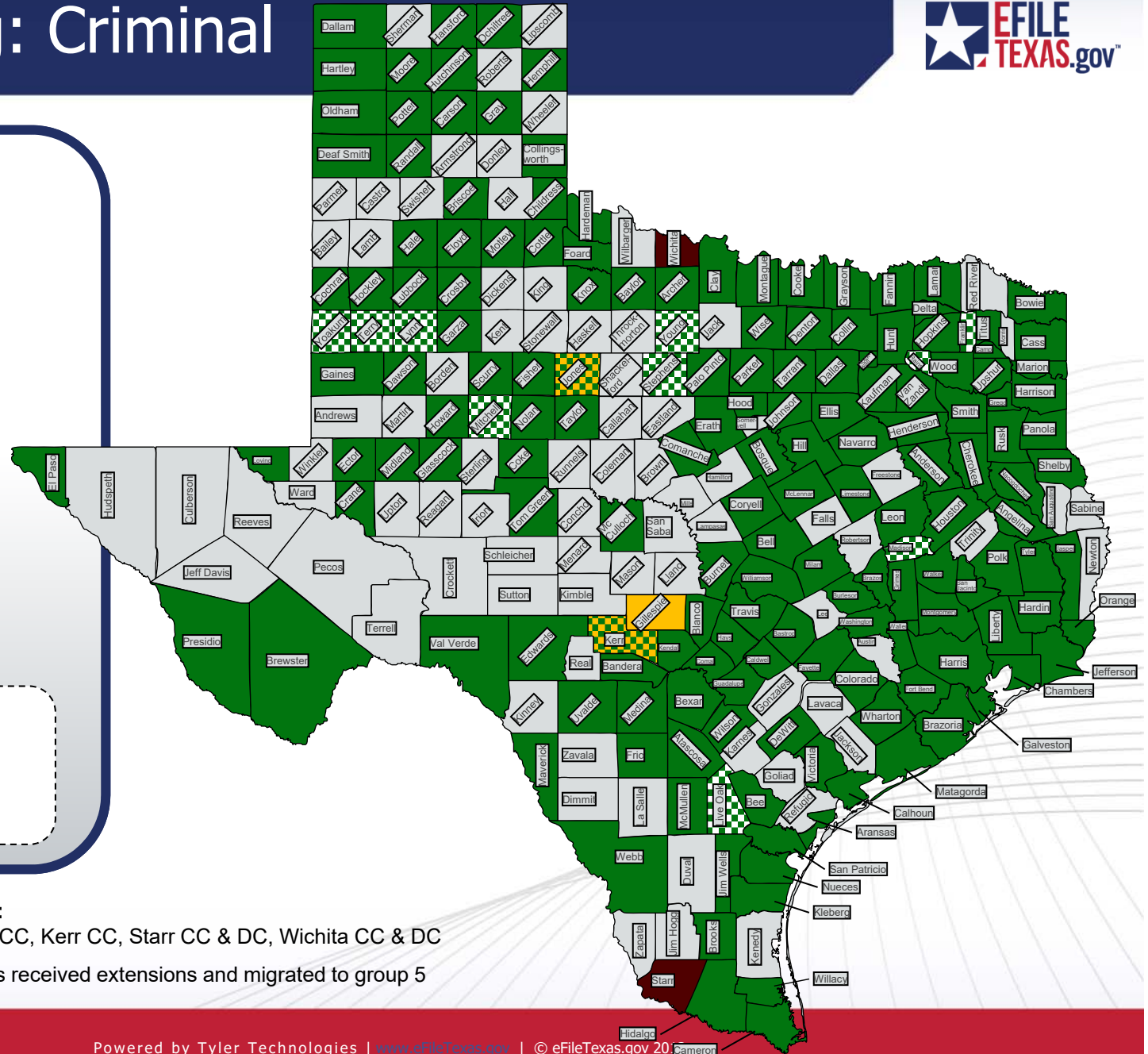 - One-Way: 5

TX E-Filing: Criminal

Summary

✓ **Group 1** – Jul. 2017
8 of 8 Live (100%)

✓ **Group 2** – Jan. 2018
15 of 15 Live (100%)

✓ **Group 3** – Jul. 2018
16 of 16 Live (100%)

✓ **Group 4** – Jan. 2019
22 of 22 (100%)

*Group 5 – Jul. 2019
53 of 58 Live (91%)

Group 6 – Jan. 2020
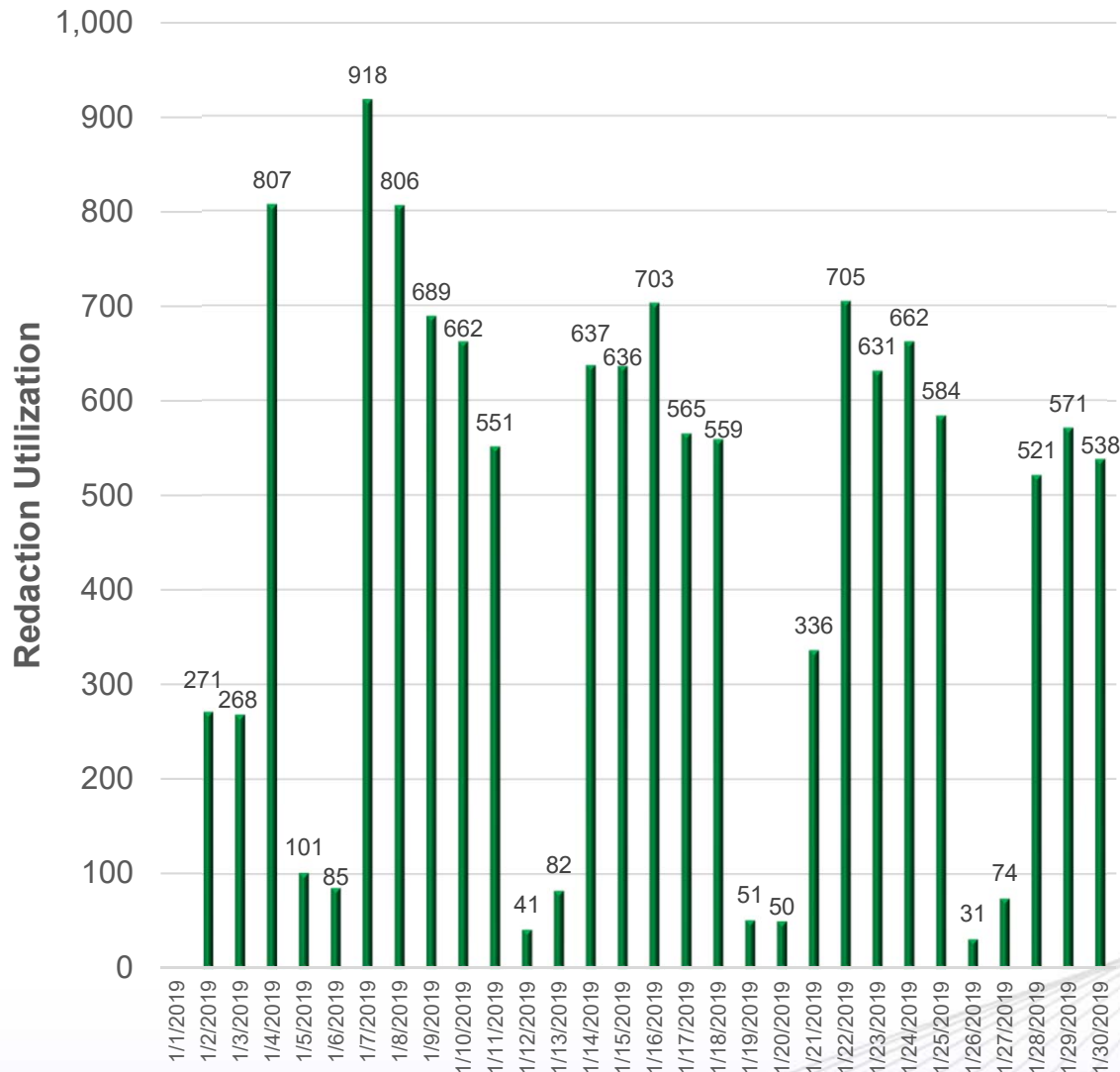52 of 136 Live (38%)

Legend

🟩 Live
🟧 In Progress
🟥 Complete – Not Live

- **Group 5 has 8 remaining offices:**
  - Gillespie CC & DC, Jones CC, Kerr CC, Starr CC & DC, Wichita CC & DC
  - *Wichita and Starr counties received extensions and migrated to group 5

Redaction Services Update

Summary

- **Redaction services allow filers to redact sensitive data as part of eFiling process**
  - Went live on 1/2/19
  - Available to all 254 counties throughout the state
  - Includes redaction services in eFileTexas and re:SearchTX
- **Redaction services were utilized 13,135 times in first month**
  - (1/2/19 – 1/30/19)
- **Only 15 support tickets entered and only 3 legitimate issues**
  - 9 Training / Inquiries
  - 3 Requests for disabling clerk accessible
  - 3 Issues

Next Steps: Now through July

1. Continue the phased implementation rollout of criminal e-filing

2. Continue to enrich the eFileTexas Self-Help program by adding additional interviews and enhancing community outreach

3. Expansion/addition of Justice Courts

Questions